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Welcome to Temple University’s residence halls. It is our pleasure to have you as a member of our residential community. The residence halls are a vibrant and exciting part of campus life here at Temple. The diversity of our staff and student body provides opportunities for your personal growth while at Temple.

The Office of University Housing & Residential Life provides an inclusive residential learning environment with programs, services, and experiences that support the mission of Temple University. We seek to build transformative communities where students live learning, learn living, and inspire each other.
All areas of Residential Life report to the Director of Residential Life. The following summaries describe staff positions that are here to assist and educate residential students:

**Senior Director of Residential Life**
The Senior Director is responsible for the strategic vision and overall management of the residential life program within University Housing & Residential Life. The Director also oversees the development and management of residence hall policies, procedures, and student behavior.

**Associate Directors of Residential Life**
Associate Directors provide direct oversight of all student and staff development aspects of the Residential Life program. Associate Directors supervise full-time, central office and residence hall administrators.

**Assistant Directors of Residential Life**
Assistant Directors provide management of the Residential Life programs within specific residence halls and functional areas including, training, operations, leadership, community development, and student behavior. Assistant Directors supervise full-time residence hall administrative staff as well as student staff who are assigned to their area of responsibility.

**Coordinators of Residential Life**
The Coordinator(s) of Residential Life serve as full-time, live-off staff that assist the department’s leadership team in the coordination and implementation of various functional areas. The Coordinator shares in the comprehensive development and management of the residential life program, including but not limited to recruitment, training, and student behavior.
RESIDENTIAL HALL STAFF

Resident Directors
Resident Directors (RDs) are full-time, live-in professional staff members overseeing a residence hall, ranging from 150 to 650 students. RDs supervise graduate and undergraduate students, and/or full-time administrative staff to create safe, caring, and inclusive learning centered communities. RD Office Hours are Mondays–Fridays 10am–4pm in each hall.

Front Desk Managers
Front Desk Managers (FDMs) are full-time, live-off professional staff members who work in residence halls during the weekdays. FDMs are responsible for overseeing the day-to-day operations of residential front offices, not limited to lockouts, mail delivery and general assistance.

Resident Coordinators
Resident Coordinators (RCs) live with students in many of the residence halls. The primary responsibility of the RC is to assist with supervision of student staff, programming, and advise Community Council. RCs are graduate students who are trained to assist residents and who report to a full-time professional staff member (Resident Director).

Resident Assistants
Resident Assistants (RAs) are trained upper-class or graduate students who live in the residential community. RAs work to create a positive environment in three ways: (1) by fostering a sense of community within each hall, (2) by providing assistance to students, and (3) by working with students and staff to ensure the smooth operation of the residence halls. RAs report to a Resident Director or Resident Coordinator.

Peer Mentors
Peer Mentors (PMs) are trained upper-class students who live in the residential community. PMs are responsible for collaborating with the resident assistant, resident director, and program administrator(s) for living learning communities.

Front Office Operations
On weekdays, many residence hall front offices are staffed by Front Desk Managers or office assistants. The primary purpose of the front office is to serve as a resource for students, not limited to assisting with mail packages, lockouts, general questions, etc. Front Office Hours are Mondays–Fridays 8:00am–8:00pm and Saturdays 10:00am–2:00pm.

Security Desk Operations
All residence halls are staffed with Security Officers (SOs) 24 hours a day, 7 days a week during the academic year when classes are in session. The SOs monitor all individuals entering and exiting the halls. SOs have the right to detain individuals for the purpose of inspecting items that students and/or guests attempt to bring in or remove from the residence halls. All residents MUST present their Temple University ID to the SOs when entering the halls and must register any guests in accordance with the resident and guest admittance procedures.
As a Temple student living on-campus, you are part of a larger community. Your behaviors and actions have a ripple effect on those that live with and around you. An integral part of community living is learning to resolve concerns in an appropriate and effective manner. It is about being inclusive of one another while engaging in healthy and positive dialogues. This is a valuable skill that a student will rely on throughout life. Many residents experience conflict from time to time; both among the floor/wing and with roommates. Every resident is urged to complete a Roommate/Apartment Agreement within the first weeks of living together. This will help communicate expectations and needs early on and can be referred to throughout the year. Some specific guidelines for dealing with roommate conflict include:

1. **ROOMMATES NEED TO TALK TO ONE ANOTHER.** Roommates do not have to be best friends, but they do need to learn how to communicate with one another.

2. **RESPECT ONE ANOTHER’S PERSPECTIVE.** Most students who are coming to Temple have never had to share a room—or at least they have not shared a room recently... and now these same people will be roommates. DISAGREEMENTS WILL OCCUR, but it is how we respond that makes all the difference.
   a. Discuss the issue when both parties are calm.
   b. Try and resolve the problem first BEFORE involving others. This means, TALK to your roommate(s) first.
   c. Avoid using social media as a means to communicate any existing issues to one another

3. **STILL UNABLE TO REACH AN AGREEMENT?** Utilize your Resident Assistant (RA) when you feel you are unable to resolve your concern. It may be necessary for the Resident Director (RD) or Resident Coordinator (RC) to become involved. In these cases, a decision will be made as to whether a compromise is possible or if a room change is necessary. If it is determined that a room change is necessary, each party will be asked to consider moving to a new location.
The Conflict Education Resource Team (CERT), located on the 3rd floor of the Howard Gittis Student Center, is an additional resource provided by the University. CERT is a group of trained peer educators who help fellow students learn how to engage and resolve conflicts effectively. They offer one-on-one coaching sessions, group mediation, customized workshops for student organizations and groups on campus, as well as walk-in appointments. If neither party is willing to voluntarily relocate, the Office of University Housing & Residential Life reserves the right to move involved residents to a separate and new assignment.

The University reserves the right to relocate or remove an individual from the residence and/or dining halls pending a hearing on Student Conduct Code charges when, in its sole discretion, the University deems it appropriate to do so. A student removed from university housing temporarily or permanently through disciplinary action will be responsible for all housing and meal plan fees for the full occupancy period.
Important aspects of attending the university as a student are having respect for the rights of others in the community, conducting one’s self in a manner that is compatible with the university’s mission and taking responsibility for one’s actions. Responsibility for the enforcement of the rules of the university rests with all the members of the Temple community. University rules should serve as a guide for high personal standards.
The following conduct is prohibited in the residence halls and any University sponsored housing site and constitutes a violation of Section 15 of the Student Conduct Code: http://policies.temple.edu/getdoc.asp?policy_no=03.70.12

15. Violation of any University policy, rule or regulation published in hard copy or available electronically on the University website:

a. Violation of the Guest Policy (as described in the below section).
   
   i. Failing to follow appropriate University Housing guest sign-in/sign-out procedures.
   
   ii. Failing to accompany your guests in University Housing at all times.
   
   iii. Enabling a guest to stay in a specific residence hall living space for more than two consecutive nights or three nights in a seven-day period.
   
   iv. Signing any person into University Housing who has been banned from University Housing or the University.
   
   v. Failing to make a guest of University Housing aware of the rules and regulations of the University. The resident is responsible for all of their guest’s actions.

b. Intentional interference with the rights, safety, reasonable comfort and convenience of one’s roommate(s) or other students.

c. Engaging in behavior that violates quiet hours and/or courtesy hours; is disruptive and is likely to disturb other neighbors and community. Such behavior includes but is not limited to loud music/entertainment.
   
   i. COURTESY HOURS IN UNIVERSITY HOUSING ARE DEFINED AS:
   
   Hours outside the stated quiet hours’ policy. Students are expected to be respectful of the community in regards to noise at all times.
   
   ii. QUIET HOURS IN UNIVERSITY HOUSING ARE DEFINED AS:
   
   Sunday through Thursday: 10:00 P.M. to 10:00 A.M.
   
   Friday and Saturday: 12:00 Midnight to 12:00 Noon.

d. Use, possession, manufacture and/or distribution of alcoholic beverages, or public intoxication in Undergraduate Residence Hall.

e. Being present where any alcohol violation is occurring in University Housing, including possession of any drinking paraphernalia which includes empty containers.

CONTINUED>>
f. Being present where any drug policy violation is occurring in University Housing, including possession of drug paraphernalia.
   i. Drug Paraphernalia includes but is not limited to: Bongs, pipes, scales, baggies, stems, pipes, hookahs, water pipes, grinders, or any items modified or adapted so they can be used to consume drugs
   ii. Where the odor of marijuana is present, a student may be charged with a violation of this section.

g. Smoking and/or the use of tobacco products inside residence hall and within 25 feet of entrance and exit to facilities. Tobacco products include, but are not limited to: cigarettes, electronic-cigarettes, cigars, water pipes, pipes, hookahs, and any other combustible or non-combustible tobacco products.

h. Setting a fire, tampering with fire safety equipment, and/or causing false fire alarms. Possession of candles, incense, aroma-therapy, oil burners, hookahs, and electronic cigarette.

i. Use, possession or storage of electric skateboards (Hover-boards/scooters), electronic aerial devices (drones) and other similar equipment in residence halls.

j. Possessing pets of any kind within University Housing, except for approved service animals.

k. Bringing any personal bed into University Housing without the written approval of authorized UH&RL staff. Beds may not be lofted.

l. Storing or locking bicycles in any public area within University Housing. Bicycles will be allowed only in areas designated for them or in student rooms, but then only with the permission of the resident’s roommate(s). Further, bicycles can’t block any egress (i.e. doors or windows).

m. Relocating or making unauthorized use of University furnishings. This includes, but is not limited to, moving furniture from public areas to individual rooms, removing University furniture from a room or hall, moving University property onto balconies, and using furniture and fixtures in a manner for which they are not intended. Moving and consolidating bedroom furniture in a unit into one bedroom.

n. Applying paint, fixtures, or adhesive-backed items to any surface in University Housing;

o. Personal refrigerators larger than 3.6 cubic feet are not allowed. Personal appliances such as irons, coffee-makers, etc. are permitted, if they have an automatic shut-off feature. Using or possessing any type of oven (microwave, toaster, convection, etc.) in non-apartment residences (traditional room-style or suites). Microwave/micro-fridge units are the only type permitted in non-apartment residences. Using or possessing high wattage electrical appliances in University Housing without the written approval of authorized UH&RL staff.

p. Using or possessing barbecues or gas grills in University Housing is prohibited. For fire and health safety reasons, items that may be used to heat or cook food or beverages such as toasters, toaster ovens, hot plates, non-University sponsored micro-fridges, and electrical skillets are prohibited outside of kitchen areas.

q. Opening or removing any security or regular screen, or using any window or balcony as a means of entrance to or exit from a University Housing building, except in an emergency.

r. Playing sports including the use of water guns or water balloons anywhere within University Housing.

CONTINUED>>>
s. Subletting, selling or sharing University Housing space or selling or sharing University meal plan privileges.

t. Relocating to another assignment within University Housing without the written approval from UH&RL staff member is prohibited and may result in disciplinary action, including removal for University Housing. The following actions are not allowed:

i. Converting living room space into a bedroom.

ii. Changing bedroom assignments within the apartment/suite, without the approval of authorized UH&RL staff.

u. Using University Housing for commercial enterprise or personal gain except under those conditions outlined in the Rights, Responsibility and Resource Guide.

v. Failing to vacate University Housing:

i. Within 24 hours of the resident’s last final examination of the academic semester, or by the beginning date and time of each scheduled vacation/academic recess period, whichever comes first.

ii. Within 24 hours (unless the University stipulates a different time period for the student’s removal/dismissal from the University) of a student’s withdrawal/dismissal from Temple University or UH&RL.

iii. During emergency evacuation and/or when an alarm system is activated.

w. Contracting with any vendor to provide service to individual student units within University Housing.

x. Possession of any water filled devices including but not limited to fish tanks, waterbeds, inflatable hot tubs or Jacuzzi’s, etc.

y. The use or possession of mace and/or pepper spray in university housing is prohibited.

You should be aware that if you are found responsible for ANY violation(s) you are subject to the FULL RANGE OF SANCTIONS found in the Student Conduct Code, which includes REMOVAL from the residence halls and any University sponsored housing site. Anyone removed from the facilities remains liable for all housing and/or meal plan fees and is not eligible for any refunds for the full occupancy period of the Housing License. The Student Conduct Code can be found online at the web site listed below.

http://policies.temple.edu/getdoc.asp?policy_no=03.70.12
Our Campus Police Division has a staff of over 130 Pennsylvania-certified, professional law enforcement officers. Each officer has graduated from an accredited police academy. Police officers patrol the campus by foot, bicycle, and various vehicles 24 hours a day, 7 days a week, and Security Officers (SOs) work in the residential facilities as well as various academic buildings throughout campus.
SAFETY TIPS

Always keep your door locked.

Never lend your key to anyone.

Report suspicious or unfamiliar people in the hallways, lounges, or restrooms to Campus Safety, the SO, or any residential life staff member.

Secure your room, suite or apartment when leaving campus for vacation or an extended period of time.

Let your roommate and your RA know when you plan to be away from school for more than just a weekend.

Utilize campus resources—Flight shuttle services will operate from 5:30 p.m. to 6 a.m. seven days per week during the academic year. Students, faculty and staff can request Flight by downloading the TapRide app and selecting Temple from the list of university partners, logging in with a TUid, and selecting a location and a destination.

Use the main and well-lit pathways when traveling at night.

Use the buddy-system rather than walk alone.

Do not venture off campus into unfamiliar neighborhoods.

Always follow your instincts.

Do not UNDER ANY CIRCUMSTANCES lend your Owl Card to anyone or leave it unattended.

If your Owl Card is lost or stolen, report it to the Owl Card office at 215-204-3140 during regular hours Monday–Friday, 8:30 a.m.–5:00 p.m.

If your Owl Card is lost or stolen after hours, students should deactivate card online through their TUPortal and click on the Diamond Dollars link.

A $20 replacement fee will be charged regardless of whether or not your card was lost or stolen. Once a replacement card has been printed, the initial card will be invalid, even if it is found.

Being aware of your surroundings is the key to staying safe!
MEDICAL AMNESTY

The university strongly encourages students to call Campus Safety Services for medical assistance for themselves or for other individuals who are dangerously under the influence of drugs or alcohol. No student seeking medical treatment for the effects of drug or alcohol use will be subject to university discipline for violations pertaining to drug or alcohol use that are outlined in the Student Code. Medical amnesty does not apply to disciplinary action relating to any other criminal activity including but not limited to assault, property damage, or the presence of or distribution of other substances. This medical amnesty will be granted to both the intoxicated student and to the student seeking medical assistance for the intoxicated student; however, the intoxicated student will be required to participate in the university’s Drug and Alcohol Education Program in order to receive medical amnesty.

SEXUAL VIOLENCE AMNESTY POLICY

Temple University seeks to encourage and sustain an academic environment that both respects individual freedom and promotes the health, safety and welfare of all members of its community. Because Temple University places a high priority on student health and safety, those who report sexual assault or participate as a complainant, victim, or a witness in sexual assault investigations, or who seek medical assistance for themselves or another, will not be subject to disciplinary sanctions for their consumption of alcohol and/or other substances.
GUEST PRIVILEGES

For the safety and protection of everyone, residence halls are closed to the general public. Residence halls are only open to the residents assigned to each hall, University officials, and authorized guests. Please read the guidelines below which outline residential students’ guest privileges. A guest is defined as any individual who is visiting a living space which they are not assigned to. Minor guests are not allowed in the residence halls from Midnight to 8:00 am. A minor guest is any person, under the age of 18, who is not currently enrolled as a Temple University student.

Guest Privilege
Residents must register with their Resident Assistant (RA) to obtain their guest card.

Residents may have no more than three guests at one time from 8:00 am to 2:00 am.

Subject to applicable laws and/or ordinances:

i. Students residing in Johnson and Hardwick Residence Halls may have one overnight guest at a time for a period of time not to exceed two consecutive nights and not more than three nights in a seven-day period on a rolling calendar basis.

ii. Students residing in Morgan Complex, White, 1940, Temple Towers, 1300, The Edge, and Beech International Residence Halls may have two overnight guests at a time for a period of time not to exceed two consecutive nights and not more than three nights in a seven-day period on a rolling calendar basis.

“Overnight guest” is defined as any guest signed in or visiting after the hours of 2:00 am to 8:00 am.

Minor guests are not allowed overnight in the residence halls from Midnight to 8:00 am. A minor guest is any person, under the age of 18, who is not currently enrolled as a Temple University student.

Guest Card
A resident’s guest card cannot be loaned or given to any other resident. Misuse of this card will result in disciplinary action. If a resident loses their guest card, they may receive a new card at the front desk of their residence hall; replacement cards cost $20.

Sign-In/Sign-Out Procedures
The resident host must meet their guest with their Owl Card and guest card at the security desk to sign them into their residence hall.

Guests must present a VALID picture identification (i.e., driver’s license, military ID, Owl Card) to be held by the security officer (SO) until their host signs them out. Guests will not be signed in without proper ID.

Minor guest are required to complete minor guest registration card, which will be held by the SO at the security desk.

All minor guests must checkout by Midnight.

Guests are expected to follow all University policies, procedures, and the student conduct code. Both guests and their host will be held responsible for violations of University policy, procedures, and student conduct code through disciplinary action. This includes not exceeding the appropriate number of guests permitted in resident halls during specified hours:

Three guests at one time per resident from 8:00 am to 2:00 am.

One overnight guest at one time per resident living in Johnson and Hardwick Residence Halls from 2:00 am to 8:00 am.

Two overnight guests at one time per resident living in Morgan Complex, White, 1940, Temple Towers, 1300, The Edge, and Beech International Residence Halls from 2:00 am to 8:00 am.

Residents should never sign in an individual with whom they are unfamiliar.
To learn more about emergency preparedness, please see the TU Student Checklist and visit temple.edu/tuready. There are a number of important steps you can take to be TU Ready.

**Confirm your contact information in TUportal to ensure you receive TU Alerts.**

a. To register for TU-Alert, complete the following:

Log in to TUportal.

Click Self-Service Banner on the left-hand side under TU Applications.

Click Personal Information.

Select Update Addresses and Phones in the menu.

Verify there is a Permanent Address type (PR) or add one if there is not by using the form that is accessible at the bottom of the page.

Under Permanent, click Current link.

There will be five options for phone numbers. Verify that you wish to receive TU Alert notifications on the numbers listed a Cell-Personal Phone Type—or add a new number if you wish.

**Learn the vocabulary.** Temple uses multiple emergency notification methods in the event of an incident, each designed for a specific need. The most commonly used notification is TU Alert.

TU Alert is used to communicate information about on-campus incidents or disruptions of operations deemed emergencies that require immediate action on the part of students and staff. They’re sent as text messages to registered cellphones and emails to all Temple University accounts. Take a moment right now to register your cellphone and become TU Ready.

Shelter in Place means stay inside, do not evacuate, and close all windows and doors until you’re notified that the area has been deemed safe again.

Evacuation means to quickly and calmly exit the location you’re in. Do not use the elevators. Look for anyone who may need assistance to safely exit the building. Go to the designated rally point to check in.

Lockdown means secure yourself in a room, as there is an immediate threat to building occupants.

All Clear is the message that will be sent once emergency personnel have investigated the scene and determined that there is no known continuing threat to the community.

**Add TU Alert as a contact in your cellphone. This allows you to identify when you are receiving a TU Alert. (These numbers do not receive calls.)**

CONTACT NAME: TU Alert

MOBILE NUMBER: 215-777-7777

TEXT ID: 24639

To learn more about Emergency Preparedness, please visit the TU Ready site (www.temple.edu/tuready).
Residential Life staff are available during evenings and weekends to ensure the effective operation of residence halls and respond to student needs. The names and phone numbers of the building on call staff are posted in the main lobby of each hall or in designated areas.

Resident Assistant On-Call
Resident Assistants are on-call in all campus residence halls from 6:00pm–8:00am Monday–Friday and on a 24-hour basis on the weekends. While on call, Resident Assistants perform many functions, such as disseminating information to students, interpreting and upholding University policies, and assisting with emergency situations.

Resident Director On-Call
A Resident Director On-Call (RDOC) is on-call for campus residence halls 24 hours a day, 7 days a week. While on call, the RDOC performs many functions such as assisting Resident Assistants and Campus Safety with emergency situations, supervising the resolution of any serious problems or emergencies and if necessary contacting a supervisor for additional assistance, assisting with hospital transports, and following up about the status of the situation.

Residence Hall Emergency Preparedness
In the case of an emergency or relocation within the residence halls, here are some things to think about:

The Residential Life staff is here to help! Let the RA, RC, FDM, or RD know if there are questions or concerns, they can help find answers.

Here are some questions to ask them:

- Will I be relocated to a temporary space? How long should I expect to be in the new assignment?
- What should I bring? (including schoolwork and clothes)
- How do I access the new space?
- What type of communication should I expect from Residential Life, and how often will I receive that communication?
- Will I receive financial support?

All residents are encouraged to secure renters insurance for their personal belongings. However, in some cases, the University may partially reimburse for damages. Students will receive e-mail communication during those incidents, but please be prepared to keep all damaged item(s) and ensure you know the cost of the item(s)—either through actual receipts of comparable items found through internet research.
Students residing in Temple University residential halls who need repairs in their units or need assistance with cable should go online to the Maintenance Direct system: www.myschoolbuilding.com to submit maintenance concerns. The login information is the following:

- Account Number 832806354
- Password “owls”
- Click “Submit Organization.”

Students should enter their full name, the room/unit number and building name, their phone number, the date and time of their request, and a detailed description of the problem. Be sure to complete all of the above information; missing information may delay repairs.

**Check-In and Room Condition Report (RCR)**

As part of the move-in/check-in procedure, each student will be required to check the condition of their room against a Room Condition Report (RCR). An RCR is a record of the inventory and condition of the room, suite or apartment. Any discrepancies that a student finds between the RCR and the actual condition and inventory of the room, suite or apartment should be brought to the attention of the Resident Assistant before the student signs the form. A copy is available upon request, and the original is kept on file with University Housing and Residential Life (UHRL). Residents should be aware that they will be charged for any damage done to their furniture or room (including floor, walls, doors, etc.).

**Check-Out and Room Condition Report (RCR)**

Starting in mid-April, check-out information will be provided to students via e-mail, bulletin boards and on the University Housing and Residential Life website. Please note and follow the check-out information and guidelines that are provided to you. In general, each resident will need to do the following when checking out:

- Clean the room, suite or apartment and remove all of their belongings.
- Complete check-out procedures and move out by the designated closing date and time. Residents should take all personal belongings home, as they will not be able to gain entrance to the halls after the closing date and time.

After all residents have vacated, staff will perform a final inspection of the rooms and common areas of the residence halls.
## Damage Assessment

The cost of damage to common areas and other portions of the building will be divided among the floor or residence hall occupants when the individuals who caused the damages are not identified. All damage appeals must be submitted within 15 calendar days of the date that the bill. Students will receive an e-mail at the end of the semester letting them know about any damage billing that they are responsible for.

Residents will be held responsible for the cost of damage repairs in common areas of the specified living area when individual billing is not appropriate or possible. Decisions as to whether damages are billed to an individual or all residents in a specified area (i.e., room, suite, apartment, floor, or building) or to all residents in the facility are made by the University.

University Housing and Residential Life will notify students in writing of damage, repair or replacement costs and will assess all costs of repair or replacement directly to a student’s University account.

## Keys and Cards

Room keys or key cards are issued to assist in resident safety and the security of a resident’s possessions. Residents are responsible for the replacement costs of all lost or stolen keys, key cards and guest cards issued to them. Residents can report all lost and stolen keys, key cards, and guest cards at the front desk of their residence hall.

## Renter’s Insurance

The University assumes no responsibility for loss or damage to personal property, including theft. It is strongly recommended and encouraged that the student contact an insurance agent concerning possible protection against such losses or obtain coverage under a family homeowner’s policy. Additional information can be found on our website: housing.temple.edu.

Residents are encouraged to bring plastic bins to hold items that will not be stored in drawers and/or closed surfaces.

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<thead>
<tr>
<th>Service</th>
<th>Cost</th>
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<tr>
<td>Guest Card Replacement</td>
<td>$20</td>
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<tr>
<td>Hard Key Replacement</td>
<td>$20</td>
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<tr>
<td>Key Card Replacement (Morgan Complex &amp; 1300)</td>
<td>$20</td>
</tr>
<tr>
<td>Mailbox Key</td>
<td>$25-50</td>
</tr>
<tr>
<td>Single Lock Core Change</td>
<td>$50</td>
</tr>
<tr>
<td>Excessive Cleaning</td>
<td>$110-$210</td>
</tr>
<tr>
<td>Glass Replacement</td>
<td>$400-$900</td>
</tr>
<tr>
<td>Hole Repair</td>
<td>$85-$160</td>
</tr>
<tr>
<td>Light Fixture Repair</td>
<td>$60-$200</td>
</tr>
<tr>
<td>Painting</td>
<td>$50-$400</td>
</tr>
<tr>
<td>Shower Head Replacement</td>
<td>$115</td>
</tr>
<tr>
<td>Peep Hole Replacement</td>
<td>$80</td>
</tr>
<tr>
<td>Ceiling Tile Replacement (per Tile)</td>
<td>$45</td>
</tr>
<tr>
<td>Door Repair/Replacement</td>
<td>$80-$710</td>
</tr>
<tr>
<td>Exit Light Replacement</td>
<td>$180-$360</td>
</tr>
<tr>
<td>Fire Extinguisher Replacement</td>
<td>$90</td>
</tr>
<tr>
<td>Microwave Replacement</td>
<td>$65-$220</td>
</tr>
<tr>
<td>Window Screen Repair/Replacement</td>
<td>$90-$295</td>
</tr>
<tr>
<td>Smoke Detector Repair/Replacement</td>
<td>$80-$150</td>
</tr>
</tbody>
</table>

Starting prices for common damage billings—All prices and ranges are approximate and are subject to change.
Each residence hall is equipped with a bed, desk, desk chair, and dresser/wardrobe/closet. Students may bring additional furnishings that are in compliance with University Housing and Residential Life policies, but none of the provided furniture can be removed for the space. Below is a general overview of items that are prohibited in a residence hall room/community.

- Air conditioners
- Alcohol
- Alcoholic Containers
- Ammunition
- Beds (Personal)
- Candles/incense
- Coffee Mug Warmers
- Ceiling Fans/Track Lights
- Coffee Machines (unless automatic shutoff)
- Cooking appliances (w/ heating elements)
- Contact/Wallpaper
- Dartboards
- Drug/Drug Paraphernalia
- Deep Fat Fryers
- Electric Blankets/Electric Mattress Pad Covers
- Electronic cigarette
- Expensive Jewelry
- Explosives/Fireworks
- Fog/Smoke Machines
- Glow-in-the-Dark Stars/Stickers
- Grills (any size)
- Halogen Lamps
- Hookah/Pipes/Torches
- Hot Oil Popcorn Poppers
- Hotplates
- Knives (see weapons)
- Illegal Drugs
- Lofts (this includes items to loft bed bricks, risers, etc...) 
- Mace
- Martial Arts Tools
- Natural-Cut Trees, Branches, or Greens
- Oil Burners
- Paint (except those allowed for use in art classes)
- Pets
- Pepper Spray
- Power Tools
- Satellite Dishes
- Space Heaters (Ceramic, Electric, Kerosene)
- Street Signs (University, city, county or state)
- Television Brackets for Mounting
- Toaster Ovens/Toasters (except in apartment-style rooms)
- Water-filled furniture (e.g., waterbeds, hot tubs)
- Weapons of any kind (including paint ball guns, stun guns, air/gas pistols, pocket knives/Swiss army knives)
- Wireless Routers/Access
- 3M Hooks (any adhesive that has the potential to damage walls and/or remove paint)

This is not an all-inclusive list; if you are unsure about an item, please contact University Housing & Residential Life.
Mail (including packages) is delivered to each residence hall. Incoming mail to residents must be addressed with the full name of the student as known by the University. Nicknames or names other than those by which an individual is registered as a Temple University student should not be used on any mail in order to avoid delays. Incoming mail to students should be addressed as listed below. Note: Do not include the phrase “Temple University” for mail to the Main Campus, as this will delay mail delivery.

Residents can expect 1–2 day delay in receiving mail (including packages) during peak times. Residence hall front staff will notify students via email when their package is ready and available for pick-up.

<table>
<thead>
<tr>
<th>Residence Hall</th>
<th>Student Name</th>
<th>Room number or Apartment number</th>
<th>Address</th>
<th>City, State, Zip Code</th>
</tr>
</thead>
<tbody>
<tr>
<td>1300 Residence Hall</td>
<td>Student Name</td>
<td>Room number, North or South</td>
<td>1300 Cecil B. Moore Avenue</td>
<td>Philadelphia, PA 19122</td>
</tr>
<tr>
<td>1940 Residence Hall</td>
<td>Student Name</td>
<td>Room number, East or West</td>
<td>1940 Liacouras Walk</td>
<td>Philadelphia, PA 19122-6400</td>
</tr>
<tr>
<td>Beech International</td>
<td>Student Name</td>
<td>Room Number</td>
<td>1520 Cecil B. Moore</td>
<td>Philadelphia, PA 19121</td>
</tr>
<tr>
<td>Hardwick Residence Hall</td>
<td>Student Name</td>
<td>Room number</td>
<td>2029 North Broad Street</td>
<td>Philadelphia, PA 19122-1115</td>
</tr>
<tr>
<td>The Edge</td>
<td>Student Name</td>
<td>Room Number</td>
<td>1601 North 15th Street</td>
<td>Philadelphia, PA 19121</td>
</tr>
<tr>
<td>Temple Towers Residence Hall—East Tower</td>
<td>Student Name</td>
<td>Apartment number—East</td>
<td>1200 Cecil B. Moore Avenue</td>
<td>Philadelphia, PA 19122-2603</td>
</tr>
<tr>
<td>Temple Towers Residence Hall—West Tower</td>
<td>Student Name</td>
<td>Apartment number—West</td>
<td>1250 Cecil B. Moore Avenue</td>
<td>Philadelphia, PA 19122-2602</td>
</tr>
<tr>
<td>James S. White Hall</td>
<td>Student Name</td>
<td>White Hall</td>
<td>2108-2150 North Broad Street</td>
<td>Philadelphia, PA 19121-1105</td>
</tr>
<tr>
<td>Johnson Residence Hall</td>
<td>Student Name</td>
<td>Room number</td>
<td>2029 North Broad Street</td>
<td>Philadelphia, PA 19122-1115</td>
</tr>
<tr>
<td>Morgan North Residence Hall</td>
<td>Student Name</td>
<td>Morgan Hall North, Room number</td>
<td>1601 N. Broad Street</td>
<td>Philadelphia, PA 19122</td>
</tr>
<tr>
<td>Morgan South Residence Hall</td>
<td>Student Name</td>
<td>Morgan Hall South, Room number</td>
<td>1603 B. Broad Street</td>
<td>Philadelphia, PA 19122</td>
</tr>
</tbody>
</table>
Morgan residence-hall rooms include telephone service. With Temple’s telephone service, you can

- receive incoming calls
- make free five-digit, internal campus calls
- make free local, suburban, and toll-free calls
- make emergency 911 calls (remember to dial 9-911), and use a prepaid calling card to make long-distance and international calls

If you have issues or concerns with your telephone services, please contact the Office of Telecommunications, cs.temple.edu or 215-204-7722.

For details about how to obtain internet access after moving in, visit cs.temple.edu/connect.

This site contains links to topics including

- setting up a wireless or wired connection (including requirements)
- connecting a game console or media device
- using Print on the Go and wireless printing

If you have issues or concerns with your internet services, please contact Computer Services Help Desk cs.temple.edu or 215-204-8000.
Cable Services
Every bedroom on campus will have access to cable provided by Xfinity. This cable supports the expanded basic programming package (approximately 100 channels) Temple University offers to its students.

Laundry Rooms
All undergraduate residence halls are equipped with laundry rooms featuring computerized washers and dryers. The laundry equipment can be paid for using quarters or Diamond Dollars. Washing machines cost $1.75 and dryers cost $1.75 per load.
We strongly encourage you to get involved. Not only is participating a great way to meet people and have fun, but it also provides you with opportunities to develop skills in working with others and a chance to affect the residence halls community. A variety of leadership opportunities are available to you as a resident. For more information about any of the following positions, please go to our website and look for Employment opportunities: housing.temple.edu

**Residential Conduct Board**
The conduct board is a group comprised of residents and staff who hear cases involving residential students’ alleged violations of policies and then make appropriate recommendations.

**Residence Hall Association**
The Residence Hall Association (RHA) guides and promotes interaction within and between residence halls’ Community Councils, provides an open forum for announcements and discussion of aspects of residential life; provides representation to University administration regarding applicable University and administrative policies and enhances leadership opportunities on campus.

**Community Councils**
Community Council work closely with the Residence Hall Association and the Office of University Housing & Residential Life to develop policy, set priorities and plan programs to meet the needs of the residents. Each council provides excellent opportunities for students to strengthen their interpersonal and organizational skills, to find out more about Temple University and its residential facilities, or simply to meet new people.

**Peer Mentor Position**
Peer Mentors, like Resident Assistants, support students living on-campus. They serve as an academic resource as students transition from high school to college and collaborate with Resident Assistants to create a positive residential experience. These student leaders work directly with our Living Learning Communities program.

**Resident Assistant Position**
Resident assistants (RAs) are student leaders who live in the halls among their peers and positively impact their floors/wings through educational and social programming, advising, and everyday interactions. RAs are selected through an application process and series of interviews, which typically occur in the late fall/early spring semesters.
**Louis J. Esposito Dining Center—Johnson/Hardwick Complex**

This is the largest “All-You-Care-to-Eat” student restaurant on campus that offers the widest variety of meal choices. Students can select from 13 food and beverage stations designed to provide a delicious variety throughout the semester.

Monday–Friday

Breakfast: 7:00 a.m.–11:00 a.m.
Lunch: 11:00 a.m.–4:30 p.m.
Dinner: 4:30 p.m.–8:00 p.m.
4th Meal–(M-TH): 8:00 p.m.–Midnight

Saturday

Brunch: 8:00 a.m.–4:30 p.m.
Dinner: 4:30 p.m.–8:00 p.m.

Sunday

Dinner: 4:30 p.m.–8:00 p.m.
4th Meal: 8:00 p.m.–Midnight

**Valaida S. Walker Food Court—Howard Gittis Student Center**

*New Fall 2017*

Located in the center of Main Campus, the new Dining Court is the main retail food service venue on campus, hosting national brands such as Chick-fil-A, Burger Fi, Salad Works, Twisted Taco, Which Wich, Zen Japanese Grill and Zaya.

Opening information and hours can be found at www.Temple.Campusdish.com

**Morgan Hall Food Court**

Complete with a variety of different eateries and menus, there are a total of 6 different dining concepts, including Tony Luke’s Cheesesteaks, Stella’s Creamery, and Temple’s very own diner, The Night Owl!

Monday–Thursday

Breakfast: 7:30 a.m.–11:00 a.m.
Lunch: 11:00 a.m.–4:30 p.m.
Dinner: 4:30 p.m.–8:00 p.m.
4th Meal: 8:00 p.m.–10:00 p.m.

Friday

Breakfast: 7:30 a.m.–11:00 a.m.
Lunch: 11:00 a.m.–4:30 p.m.
Dinner: 4:30 p.m.–8:00 p.m.

Saturday and Sunday

Brunch: 11:00 a.m.–4:30 p.m.
Dinner: 4:30 p.m.–7:30 p.m.

**Diamond General—Annenberg Hall**

This convenient spot features freshly made grab-and-go options and local coffee from la Colombe.

Monday–Friday: 8:30 a.m.–4:30 p.m.

*Hours are subject to change. Additional information can be found at http://temple.campusdish.com/*

CONTINUED>>
Morgan Hall Dining Center
The newest dining hall on Temple’s campus is an “All-You-Care-to-Eat” restaurant featuring everything from Italian cuisine to Mexican cuisine and everything in between.

Monday–Thursday:
Breakfast: 7:30 a.m.–10:00 a.m.
Lunch: 11:00 a.m.–4:30 p.m.
Dinner: 4:30 p.m.–8:00 p.m.
Fourth Meal: 8:00 p.m.–11:00 p.m.

Friday
Breakfast: 7:30 a.m.–10:00 a.m.
Lunch: 11:00 a.m.–4:30 p.m.
Dinner: 4:30 p.m.–8:00 p.m.

Saturday
Lunch: 11:00 a.m.–4:30 p.m.
Dinner: 4:30 p.m.–7:30 p.m.

Sunday
Lunch: 11 a.m.–4:30 p.m.
Dinner: 4:30 p.m.–8 p.m.
Fourth Meal: 8:00 p.m.–11:00 p.m.

Starbucks—Howard Gittis Student Center *New Fall 2017*
The new Starbucks café in the Student Center features all of your Starbucks favorites. The café opens early to fuel you up before class! Enjoy delicious espresso beverages and all of your favorite sweet treats.

Opening information and hours can be found at www.Temple.Campusdish.com

Jamba Juice *New Fall 2017*
Signature smoothies are available with an array of fruits that are blended with non-fat frozen yogurt and optional add-ins including vitamin boosts, immunity boosts, protein, flaxseed, fiber, and antioxidants. Freshly made items include individual pizzas, pretzels health bars and more! Need to hydrate? Tea infusions, made with green tea and fruit juices, round out the menu!

Opening information and hours can be found at www.Temple.Campusdish.com

Starbucks—TECH Center
There’s nothing quite like the Starbucks' experience. Come in today for your favorite beverage or bakery item! Starbucks is open 24 hours a day from Sunday at 7:00 p.m. until Friday at 6:00 p.m.
**Koffee House—Alter Hall**
Set the tempo of your day! The Koffee House into the tune of your taste buds with rich coffees and a variety of hot or cold espresso beverages. Match a beverage with our fresh-baked muffins, cookies and pastries.

Monday–Thursday: 7:30 a.m.–5:30 p.m.
Friday: 7:30 a.m. - 4:00 p.m.

**The Nook—Tuttleman Learning Center**
Snuggled on the first floor in the back corner, you will find a hidden treasure. With fresh cold cuts and grab-n-go items, this is the perfect spot to grab a quick sandwich, some soup and something to satisfy your sweet tooth!

Monday–Friday: 10:00 a.m.–2:00 p.m.

**Art of Bread—Tyler School of Art**
You can find fresh salads, sandwiches, grab-n-go and sushi, as well as delicious brewed drinks. You'll also find fresh pastries, muffins, and other baked goods for your sweet tooth!

Monday–Thursday: 7:30 a.m.–7:00 p.m.
Friday: 7:30 a.m.–6:00 p.m.

**Zaydees—Rosen Hillel Center**
This Jewish Delicatessen will serve authentic Kosher sandwiches and meals. Hot dinners are served Monday through Thursday, and Shabbat dinners served every Friday evening.

Monday–Thursday: 11:00 a.m.–7:00 p.m.
Friday: 11:00 a.m.–1:30 p.m.

**Così—Pearson/McGonigle Hall**
This popular national brand is bringing their fresh ingredients and gourmet flavors to Temple! Check out their signature open-flame stone oven and the delicious morsels that come out of it!

Monday–Thursday: 8:00 a.m.–8:00 p.m.
Friday: 8:00 a.m.–6:00 p.m.
Sunday: 2:00 pm.–8:00 p.m.

**Granium—Science, Education and Research Center**
This bakery café features delicious sandwiches, salads and snacks as well as hand crafted beverages.

Monday–Friday: 8:30 a.m.–4:30 p.m.
PHILADELPHIA RESOURCES & NORTH PHILADELPHIA LOCATIONS

Grocery Stores
Fresh Grocer
1501 N Broad Street
Trader Joe’s
2121 Market Street
Whole Foods
2101 Hamilton Street

Post Office
UPS Store
Howard Gittis Student Center

Hospital
Temple University Hospital
3401 N Broad St
Episcopal Hospital
100 E Lehigh Ave

Banks
PNC Bank
1908 Liacouras Walk
PNC Bank ATM
Johnson and Hardwick Residence Hall Lobby
PNC Bank ATM
1300 Residence Hall Lobby
PNC Bank ATM
James S. White Hall Lobby
PNC Bank ATM
Morgan Residence Hall Food Court, 1st floor
Philadelphia Credit Union
Howard Gittis Student Center
Bank of America
Broad S. and Cecil B. Moore St.
Citizens Bank
1501 N Broad Street

SEPTA (Southeastern Pennsylvania Transportation Authority)

Most of Philadelphia can be easily accessed via public transportation, specifically SEPTA bus, subway, trolley or regional rail. Fares can be purchased at the Cecil B. Moore train station or at 7-Eleven (located at Liacouras Walk next to Saxby’s and PNC Bank and at 15th Street and Cecil B. Moore Avenue). Check out www.septa.org information.