



August 2, 2018

Temple University  
Telecommunications  
Attn: Michael Taylor, Assistant Vice President  
1101 W. Montgomery Avenue  
Bell Building 3rd Floor  
Philadelphia, PA 19122

**Re: Account Number 8499100240016997 – IPTV Channel Lineup Changes**

Dear Xfinity on Campus Customer:

We are writing to notify you that, as part of a network maintenance project, the current IPTV bulk video channel line-up you receive from Comcast will be changing. After this change, students living on-campus will have the same channels and channel locations as those students living off-campus within the same community, making for a better overall experience. A copy of the new channel lineup is enclosed for your convenience.

Comcast intends to implement the new channel lineups over the next few weeks. We are happy to work with you to identify a week that is most convenient for you. Our goal is to complete the changes prior to students returning to school if possible.

You are a valued Xfinity on Campus customer and we want to ensure your satisfaction with our services and provide the best possible experience for your students. Should you have any questions, or if you would like discuss the timing of the change, please feel free to call us at 215-642-6714.

We look forward to continuing to serve you and providing the very best entertainment and communications services!

Sincerely,

Robert Arthur  
Regional Manager, Business Development, XFINITY Communities™

Enclosure