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Welcome to Temple University's residence halls. It is our pleasure to have you as a member of our residential community. The residence halls are a vibrant and exciting part of campus life here at Temple. The diversity of our staff and student body provides opportunities for your personal growth while at Temple.

The Office of University Housing & Residential Life provides an inclusive residential learning environment with programs, services, and experiences that support the mission of Temple University. We seek to build transformative communities where students live learning, learn living, and inspire each other.

Welcome to Residential Students!
MEET OUR STAFF

All areas of Residential Life report to the Director of Residential Life. The following summaries describe staff positions that are here to assist and educate residential students:

CENTRAL OFFICE STAFF

DIRECTOR OF RESIDENTIAL LIFE
The Director is responsible for the strategic vision and overall management of the residential life program within University Housing & Residential Life. The Director also oversees the development and management of residence hall policies, procedures, and student behavior.

ASSOCIATE DIRECTORS OF RESIDENTIAL LIFE
Associate Directors provide direct oversight of all student and staff development aspects of the Residential Life program. Associate Directors supervise full-time, central office and residence hall administrators.

ASSISTANT DIRECTORS OF RESIDENTIAL LIFE
Assistant Directors provide management of the Residential Life programs within specific residence halls and functional areas including, training, operations, leadership, community development, and student behavior. Assistant Directors supervise full-time residence hall administrative staff as well as student staff who are assigned to their area of responsibility.

COORDINATORS OF RESIDENTIAL LIFE
Coordinators of Residential Life will assist in all aspects of residential education, i.e., residential student conduct processes, staff training and development, and departmental academic initiatives, in addition to coordination and implementation of all departmental assessments.

RESIDENCE HALL STAFF

RESIDENT DIRECTORS
Resident Directors (RDs) are full-time, live-in professional staff members overseeing a residence hall, ranging from 150 to 800 students. RDs supervise graduate and undergraduate students, and/or full-time administrative staff to create safe, caring, and inclusive learning centered communities. RD Office Hours are Mondays–Fridays 10am-4pm in each hall.

FRONT DESK MANAGERS
Front Desk Managers (FDMs) are full-time, live-off professional staff members who work in residence halls during the weekdays. FDMs are responsible for overseeing the day-to-day operations of residential front offices, not limited to lockouts, mail delivery and general assistance.

RESIDENT COORDINATORS
Resident Coordinators (RCs) live with students in many of the residence halls. The primary responsibility of the RC is to assist with supervision of student staff, programming, and advise Community Council. RCs are graduate students who are trained to assist residents and who report to a full-time professional staff member (Resident Director).

RESIDENT ASSISTANTS
Resident Assistants (RAs) are trained upper-class or graduate students who live in the residential community. RAs work to create a positive environment in three ways: (1) by fostering a sense of community within each hall; (2) by providing assistance to students; and (3) by working with students and staff to ensure the smooth operation of the residence halls. RAs report to a Resident Director or Resident Coordinator.

FRONT OFFICE OPERATIONS
On weekdays, many residence hall front offices are staffed by Front Desk Managers or office assistants. The primary purpose of the front office is to serve as a resource for students, not limited to assisting with mail packages, lockouts, general questions, etc. Front Office Hours are Mondays–Fridays 8:00am – 7:00pm and Saturdays 10:00am-2:00pm.

SECURITY DESK OPERATIONS
All residence halls are staffed with Security Officers (SOs) 24 hours a day, 7 days a week during the academic year when classes are in session. The SOs monitor all individuals entering and exiting the halls. SOs have the right to detain individuals for the purpose of inspecting items that students and/or guests attempt to bring in or remove from the residence halls. All residents MUST present their Temple University ID to the SOs when entering the halls and must register any guests in accordance with the resident and guest admittance procedures.
As a Temple student living on-campus, you are part of a larger community. Your behaviors and actions have a ripple effect on those that live with and around you. An integral part of community living is learning to resolve concerns in an appropriate and effective manner. It is about being inclusive of one another while engaging in healthy and positive dialogues. This is a valuable skill that a student will rely on throughout life. Many residents experience conflict from time to time; both among the floor/wing and with roommates. Every resident is urged to complete a Roommate/Apartment Agreement within the first weeks of living together. This will help communicate expectations and needs early on and can be referred to throughout the year.

ROOMMATE CONFLICT

Some specific guidelines for dealing with roommate conflict include:

1. ROOMMATES NEED TO TALK TO ONE ANOTHER. Roommates do not have to be best friends, but they do need to learn how to communicate with one another.

2. RESPECT ONE ANOTHER’S PERSPECTIVE. Most students who are coming to Temple have never had to share a room – or at least they have not shared a room recently… and now these same people will be roommates. DISAGREEMENTS WILL OCCUR, but it is how we respond that makes all the difference.
   a. Discuss the issue when both parties are calm
   b. Try and resolve the problem first BEFORE involving others. This means, TALK to your roommate(s) first.
   c. Avoid using social media as a means to communicate any existing issues to one another

3. STILL UNABLE TO REACH AN AGREEMENT? Utilize your Resident Assistant (RA) when you feel you are unable to resolve your concern. It may be necessary for the Resident Director (RD) or Resident Coordinator (RC) to become involved. In these cases, a decision will be made as to whether a compromise is possible or if a room change is necessary. If it is determined that a room change is necessary, each party will be asked to consider moving to a new location.

THE CONFLICT EDUCATION RESOURCE TEAM (CERT) is an additional resource provided by the University. CERT is a group of trained peer educators who help fellow students learn how to engage and resolve conflicts effectively. They offer one-on-one coaching sessions, group mediation, customized workshops for student organizations and groups on campus, as well as walk-in appointments.

If neither party is willing to voluntarily relocate, the Office of University Housing & Residential Life reserves the right to move involved residents to a separate and new assignment.

The University reserves the right to relocate or remove an individual from the residence and/or dining halls pending a hearing on Student Conduct Code charges when, in its sole discretion, the University deems it appropriate to do so. A student removed from university housing temporarily or permanently through disciplinary action will be responsible for all housing and meal plan fees for the full occupancy period.
CAMPUS SAFETY SERVICES

Our Campus Police Division has a staff of over 130 Pennsylvania-certified, professional law enforcement officers. Each officer has graduated from an accredited police academy. Police officers patrol the campus by foot, bicycle, and various vehicles 24 hours a day, 7 days a week, and Security Officers work in the residential facilities as well as various academic buildings throughout campus.

SAFETY TIPS

• Always keep your door locked.
• Never lend your key to anyone.
• Report suspicious or unfamiliar people in the hallways, lounges, or restrooms to Campus Safety, the SO, or any residential life staff member.
• Secure your room, suite or apartment when leaving campus for vacation or an extended period of time.
• Let your roommate and your RA know when you plan to be away from school for more than just a weekend.
• Being aware of your surroundings is the key to staying safe!
• Utilize campus resources – the Temple University OwLoop shuttle bus runs every evening from 5:30pm – 6:00 am, and covers the boundaries of Main Campus.
• Use the main and well-lit pathways when traveling at night.
• Use the buddy-system rather than walk alone.
• Do not venture off campus into unfamiliar neighborhoods.
• Always follow your instincts.
• Do not UNDER ANY CIRCUMSTANCES lend your Owl Card to anyone or leave it unattended.
• If your Owl Card is lost or stolen, report it to the Diamond Dollars office at 215-204-3140 during regular hours Monday – Friday, 8:30 am – 5:00 pm.

GUEST PRIVILEGES

For the safety and protection of everyone, residence halls are closed to the general public. Residence halls are only open to the residents assigned to each hall, University officials, and authorized guests. Please read the guidelines below which outline residential students’ guest privileges. Minor guests are not allowed in the residence halls from Midnight to 8:00 am. A minor guest is any person, under the age of 18, who is not currently enrolled as a Temple University student.

1. GUEST PRIVILEGE
• Residents must register with their Resident Assistant (RA) to obtain their guest card.
• Residents may have no more than three guests at one time from 8:00 am to 2:00 am.
• Subject to applicable laws and/or ordinances:
  i. Students residing in Johnson, Hardwick, and Peabody Residence Halls may have one overnight guest at a time for a period of time not to exceed two consecutive nights and not more than three nights in a seven-day period on a rolling calendar basis.
  ii. Students residing in Morgan Complex, White, 1940, Temple Towers, 1300, and Beech International Residence Halls may have two overnight guests at a time for a period of time not to exceed two consecutive nights and not more than three nights in a seven-day period on a rolling calendar basis.
• “Overnight guest” is defined as any guest signed in or visiting after the hours of 2:00 am to 8:00 am.
• Minor guests are not allowed overnight in the residence halls from Midnight to 8:00 am. A minor guest is any person, under the age of 18, who is not currently enrolled as a Temple University student.

2. GUEST CARD
• A resident’s guest card cannot be loaned or given to any other resident. Misuse of this card will result in disciplinary action. If a resident loses their guest card, they may receive a new card at the front desk of their residence hall; replacement cards cost $20.

3. SIGN-IN/SIGN-OUT PROCEDURES
• The resident host must meet their guest with their Owl Card and guest card at the security desk to sign them into their residence hall.
• Guests must present a VALID picture identification (i.e., driver’s license, military ID, Owl Card) to be held by the security officer (SO) until their host signs them out. Guests will not be signed in without proper ID.
• Minor guest are required to complete minor guest registration card, which will be held by the SO at the security desk.
• All minor guests must checkout by Midnight.
• Guests are expected to follow all University policies, procedures, and the student conduct code. Both guests and their host will be held responsible for violations of University policy, procedures, and student conduct code through disciplinary action. This includes not exceeding the appropriate number of guests permitted in resident halls during specified hours:
  1. Three guests at one time per resident from 8:00 am to 2:00 am
  2. One overnight guest at one time per resident living in Johnson, Hardwick, and Peabody Residence Halls from 2:00 am to 8:00 am
  3. Two overnight guests at one time per resident living in Morgan Complex, White, 1940, Temple Towers, 1300, and Beech International Residence Halls from 2:00 am to 8:00 am
• Residents should never sign in an individual with whom they are unfamiliar.
RESIDENTIAL LIFE STAFF ON-CALL EMERGENCY RESPONSE SYSTEM

Residential Life staff are available during evenings and weekends to ensure the effective operation of residence halls and respond to student needs. The names and phone numbers of the building on call staff are posted in the main lobby of each hall or in designated areas.

RESIDENT ASSISTANT ON-CALL

Resident Assistants are on-call in all campus residence halls from 6:00pm – 8:00am Monday –Friday and on a 24-hour basis on the weekends. While on call, Resident Assistants perform many functions, such as disseminating information to students, interpreting and upholding University policies, and assisting with emergency situations.

RESIDENT DIRECTOR ON-CALL

A Resident Director On-Call (RDOC) is on-call for campus residence halls 24 hours a day, 7 days a week. While on call, the RDOC performs many functions such as assisting Resident Assistants and Campus Safety with emergency situations, supervising the resolution of any serious problems or emergencies and if necessary contacting a supervisor for additional assistance, assisting with hospital transports, and following up about the status of the situation.

RESIDENCE HALL EMERGENCY PREPAREDNESS

In the case of an emergency or relocation within the residence halls, here are some things to think about:

• The Residential Life staff is here to help! Let the RA, RC, FDM, or RD know if there are questions or concerns, they can help find answers.
• Here are some questions to ask them:
  1. Will I be relocated to a temporary space? How long should I expect to be in the new assignment?
  2. What should I bring? (including schoolwork and clothes)
  3. How do I access the new space?
  4. What type of communication should I expect from Residential Life, and how often will I receive that communication?
  5. Will I receive financial support?

To learn more about emergency preparedness, please see the TU Student Checklist and visit temple.edu/tuready.

To learn more about TU Ready, please see the TU Student Checklist and visit temple.edu/tuready.

There are a number of important steps you can take to be TU Ready.

1. Confirm your contact information in TUportal to ensure you receive TU Alerts.
   To register for TU Alert, complete the following:
   • Log in to TUportal
   • Click Self-Service Banner on the left-hand side under TU Applications
   • Click Personal Information
   • Select Update Addresses and Phones in the menu
   • Verify there is a Permanent Address type (PR) or add one if there is not by using the form that is accessible at the bottom of the page.
   • Under Permanent, click Current link
   • There will be five options for phone numbers. Very that you wish to receive TU Alert notifications on the numbers listed a Cell-Personal Phone Type – or add a new number if you wish.

2. Learn the vocabulary. Temple uses multiple emergency notification methods in the event of an incident, each designed for a specific need. The most commonly used notification is TU Alert.
   • TU Alert is used to communicate information about on-campus incidents or disruptions of operations deemed emergencies that require immediate action on the part of students and staff. They’re sent as text messages to registered cellphones and emails to all Temple University accounts. Take a moment right now to register your cellphone and become TU Ready.
   • Shelter in Place means stay inside, do not evacuate, and close all windows and doors until you’re notified that the area has been deemed safe again.
   • Evacuation means to quickly and calmly exit the location you’re in. Do not use the elevators. Look for anyone who may need assistance to safely exit the building. Go to the designated rally point to check in.
   • All Clear is the message that will be sent once emergency personnel have investigated the scene and determined that there is no known continuing threat to the community.

3. Add TU Alert as a contact in your cellphone. This allows you to identify when you are receiving a TU Alert.
   (These numbers do not receive calls.)
   CONTACT NAME: TU Alert
   MOBILE NUMBER: 215-777-7777
   TEXT ID: 24639

To learn more about Emergency Preparedness, please visit the TU Ready site (www.temple.edu/tuready).

RENTER’S INSURANCE

All residents are encouraged to secure renters insurance for their personal belongings. However, in some cases, the University may partially reimburse for damages. Students will receive e-mail communication during those incidents, but please be prepared to keep all damaged item(s) and ensure you know the cost of the item(s) – either through actual receipts of comparable items found through internet research.
STUDENT CONDUCT CODE

Important aspects of attending the university as a student are having respect for the rights of others in the community, conducting one’s self in a manner that is compatible with the university’s mission and taking responsibility for one’s actions. Responsibility for the enforcement of the rules of the university rests with all the members of the Temple community. University rules should serve as a guide for high personal standards.

UNIVERSITY HOUSING & RESIDENTIAL LIFE’S UNDERGRADUATE COMMUNITY LIVING STANDARDS

The following conduct is prohibited in the residence halls and any University sponsored housing site and constitutes a violation of Section 13 of the Student Conduct Code: http://policies.temple.edu/getdoc.asp?policy_no=03.70.1223.

Violation of any University policy, rule or regulation published in hard copy or available electronically on the University website:

a. Violation of the Guest Policy described in the above section.

b. Failing to follow appropriate UH&RL guest sign-in/sign-out procedures.

c. Failing to accompany your guests in UH&RL at all times.

d. Enabling a guest to stay in a specific residence for more than three nights in a seven-day period.

e. Signing any person into UH&RL who has been banned from UH&RL or the University.

f. Failing to make a guest of UH&RL aware of the rules and regulations of the University. The resident is responsible for all of their guest’s actions.

g. Intentional interference with the rights, safety, reasonable comfort and convenience of one’s roommate(s) or other students.

h. The intentional violation of the roommate/suitemate/apartment agreement.

i. Engaging in behavior that violates quiet hours and/or courtesy hours; is disruptive and is likely to disturb other neighbors and community. Such behavior includes but is not limited to loud music/entertainment.

   i. Quiet Hours in University Housing are defined as:

   • Hours outside the stated quiet hours policy. Students are expected to be respectful of the community in regards to noise at all times.

   ii. Quiet Hours in University Housing are defined as:

   • Sunday through Thursday: 10:00 P.M. to 10:00 A.M.  
   • Friday and Saturday: 12:00 Midnight to 12:00 Noon.

j. Use, possession, manufacture and/or distribution of alcoholic beverages, or public intoxication in Undergraduate Residence Hall.

k. Being present where any alcohol violation is occurring in University Housing, including possession of any empty containers.

l. Being present where any drug policy violation is occurring in University Housing, including possession of drug paraphernalia.

   i. Drug Paraphernalia includes but is not limited to: Bongs, pipes, scales, baggies, stems, hookahs, water pipes, grinders, or any items modified or adapted so they can be used to consume drugs.

   ii. Where the odor of marijuana is present, a student may be charged with a violation of this section.

m. Smoking and/or the use of tobacco products inside residence hall and within 25 feet of entrance and exit to facilities. Tobacco products include, but are not limited to: cigarettes, electronic-cigarettes, cigars, water pipes, pipes, hookahs, and any other combustible or non-combustible tobacco products.

n. Setting a fire, tampering with fire safety equipment, and/or causing false fire alarms. Possession of candles, incense, aroma-therapy, oil burners, hookahs, and electronic cigarettes.

o. Possessing pets of any kind within University Housing and Residential Life (UH&RL), except authorized guide dogs and other service animals.

p. Bringing any personal bed into UH&RL without the written approval of authorized UH&RL staff. Beds may not be lofted.

q. Storing or locking bicycles in any public area within UH&RL. Bicycles will be allowed only in areas designated for them in or student rooms, but then only with the permission of the resident’s roommate(s). Further, bicycles can’t block any egress (i.e. doors or windows).

r. Relocating or making unauthorized use of University furnishings. This includes, but is not limited to, moving furniture from public areas to individual rooms, removing University furniture from a room or hall, moving University property onto balconies, and using furniture and fixtures in a manner for which they are not intended. Moving and consolidating bedroom furniture in a unit into one bedroom.

s. Applying paint, fixtures, or adhesive-backed items to any surface in UH&RL.

t. Personal refrigerators larger than 3.6 cubic feet are not allowed. Personal appliances such as irons, coffee-makers, etc. are permitted, if they have an automatic shut-off feature. Using or possessing any type of oven (microwave, toaster, convection, etc.) in non-apartment residences (traditional room-style or suites). Microwave/micro-fridge units are the only type permitted in non-apartment residences. Using or possessing high wattage electrical appliances in University Housing without the written approval of authorized UH&RL staff.

u. Using or possessing barbecues or gas grills in UH&RL is prohibited. For fire and health safety reasons, items that may be used to heat or cook food or beverages such as toasters, toaster ovens, hot plates, non-University sponsored micro-fridges, and electrical skillets are prohibited outside of kitchen areas.

v. Opening or removing any security or regular screen, or using any window or balcony as a means of entrance to or exit from a UH&RL hall, except in an emergency.

w. Playing sports including the use of water guns or water balloons anywhere within UH&RL.

x. Subletting, selling or sharing University Housing space or selling or sharing University meal plan privileges.

y. Relocating to another assignment within University Housing without the written approval from UH&RL staff member is prohibited and may result in disciplinary action, including removal for UH&RL. The following actions are not allowed:

   i. Converting living room space into a bedroom.

   ii. Changing bedroom assignments within the apartment/suite, without the approval of authorized UH&RL staff.

z. Using UH&RL for commercial enterprise or personal gain except under those conditions outlined in the Rights, Responsibility and Resource Guide.

aa. Failing to vacate UH&RL:

   i. Within 24 hours of the resident’s last final examination of the academic semester, or by the beginning date and time of each scheduled vacation/academic recess period, whichever comes first.

   ii. Within 24 hours (unless the University stipulates a different time period for the student’s removal/dismissal from the University) of a student’s withdrawal/dismissal from Temple University or UH&RL.

bb. Contracting with any vendor to provide service to individual student units within UH&RL.
ROOM MAINTENANCE

Students residing in Temple University residential halls who need repairs in their units or need assistance with cable should go on-line to the Maintenance Direct system: www.myschoolbuilding.com to submit maintenance concerns.

The login information is the following:
Account Number 832806354
Password “owls”
Click “Submit Organization.”

Students should enter their full name, the room/unit number and building name, their phone number, the date and time of their request, and a detailed description of the problem. Be sure to complete all of the above information; missing information may delay repairs.

ROOM CONDITION REPORTS

CHECK-IN AND ROOM CONDITION REPORT (RCR)

As part of the move-in/check-in procedure, each student will be required to check the condition of their room against a Room Condition Report (RCR). An RCR is a record of the inventory and condition of the room, suite or apartment. Any discrepancies that a student finds between the RCR and the actual condition and inventory of the room, suite or apartment should be brought to the attention of the Resident Assistant before the student signs the form. A copy is available upon request, and the original is kept on file with University Housing and Residential Life (UHRL). Residents should be aware that they will be charged for any damage done to their furniture or room (including floor, walls, doors, etc.).

CHECK-OUT AND ROOM CONDITION REPORT (RCR)

Starting in mid-April, check-out information will be provided to students via e-mail, bulletin boards and on the University Housing and Residential Life website. Please note and follow the check-out information and guidelines that are provided to you.

IN GENERAL, EACH RESIDENT WILL NEED TO DO THE FOLLOWING WHEN CHECKING OUT:

1. Clean the room, suite or apartment and remove all of their belongings.
2. Complete check-out procedures and move out by the designated closing date and time. Residents should take all personal belongings home, as they will not be able to gain entrance to the halls after the closing date and time.
3. After all residents have vacated, staff will perform a final inspection of the rooms and common areas of the residence halls.

KEYS AND CARDS

Room keys or key cards are issued to assist in resident safety and the security of a resident’s possessions. Residents are responsible for the replacement costs of all lost or stolen keys, key cards and guest cards issued to them. Residents can report all lost and stolen keys, key cards, and guest cards at the front desk of their residence hall.

RENTER’S INSURANCE

The University assumes no responsibility for loss or damage to personal property, including theft. It is strongly recommended and encouraged that the student contact an insurance agent concerning possible protection against such losses or obtain coverage under a family homeowner’s policy. Additional information can be found on our website: housing.temple.edu

YOUR ROOM

DAMAGE ASSESSMENT

The cost of damage to common areas and other portions of the building will be divided among the floor or residence hall occupants when the individuals who caused the damage are not identified. All damage appeals must be submitted within 35 calendar days of the date that the bill. Students will receive an e-mail at the end of the semester letting them know about any damage billing that they are responsible for.

Residents will be held responsible for the cost of damage repairs in common areas of the specific living area when individual billing is not appropriate or possible. Decisions as to whether damages are billed to an individual or all residents in a specific area (i.e., room, suite, apartment, floor, or building) or to all residents in the facility are made by the University.

University Housing and Residential Life will notify students in writing of damage, repair or replacement costs and will assess all costs of repair or replacement directly to a student’s University account.

STARTING PRICES FOR COMMON DAMAGE BILLINGS

<table>
<thead>
<tr>
<th>Item</th>
<th>Starting Price</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cable Box</td>
<td>$100</td>
</tr>
<tr>
<td>Ceiling Tile Replacement (per Tile)</td>
<td>$45</td>
</tr>
<tr>
<td>Door Repair/Replacement</td>
<td>$80 - $110</td>
</tr>
<tr>
<td>Excessive Cleaning</td>
<td>$110 - $200</td>
</tr>
<tr>
<td>Exit Light Replacement</td>
<td>$180 - $360</td>
</tr>
<tr>
<td>Fire Extinguisher Replacement</td>
<td>$90</td>
</tr>
<tr>
<td>Guest Card Replacement</td>
<td>$20</td>
</tr>
<tr>
<td>Glass Replacement</td>
<td>$400 - $900</td>
</tr>
<tr>
<td>Hard Key Replacement (Morgan Complex)</td>
<td>$50</td>
</tr>
<tr>
<td>Hole Repair</td>
<td>$80 - $160</td>
</tr>
<tr>
<td>Key Card Replacement (Morgan Complex &amp; 1300)</td>
<td>$20</td>
</tr>
<tr>
<td>Light Fixture Repair</td>
<td>$60 - $200</td>
</tr>
<tr>
<td>Mailbox Key</td>
<td>$25 - $50</td>
</tr>
<tr>
<td>Microwave Replacement</td>
<td>$65 - $120</td>
</tr>
<tr>
<td>Painting</td>
<td>$100 - $400</td>
</tr>
<tr>
<td>Deep Hole Replacement</td>
<td>$80</td>
</tr>
<tr>
<td>Single Lock Core Change</td>
<td>$20</td>
</tr>
<tr>
<td>Shower Head Replacement</td>
<td>$115</td>
</tr>
<tr>
<td>Smoke Detector Repair/Replacement</td>
<td>$180 - $360</td>
</tr>
<tr>
<td>TV Remote</td>
<td>$25</td>
</tr>
<tr>
<td>Window Screen Repair/Replacement</td>
<td>$90 - $295</td>
</tr>
</tbody>
</table>

*All prices and ranges are approximate and are subject to change.
RESIDENCE HALL AMENITIES
Each residence hall is equipped with a bed, desk, desk chair, and dresser/wardrobe/closet. Students may bring additional furnishings that are in compliance with University Housing and Residential Life policies, but none of the provided furniture can be removed from the space.

PROHIBITED ITEMS
Below is a general overview of items that are PROHIBITED in a residence hall room/community.
*This is not an all-inclusive list; if you are unsure about an item, please contact University Housing & Residential Life.

- Air conditioners
- Alcohol
- Alcoholic Containers
- Ammunition
- Beds
- Candles or Incense
- Coffee Mug Warmers
- Ceiling Fans/Track Lights
- Coffee Machines -Unless automatic shutoff
- Cooking appliances with heating elements
- Contact/Wallpaper
- Dartboards
- Drug/Drug Paraphernalia
- Deep Fat Fryers
- Electric Blankets/Electric Mattress Pad Covers
- Electronic cigarette
- Expensive Jewelry
- Explosives/Fireworks
- Fog/Smoke Machines
- Glow-in-the-Dark Stars/Stickers
- Grills (any size)
- Halogen Lamps
- Hookah/Pipes/Torches
- Hot Oil Popcorn Poppers
- Hot plates
- Knives
- Illegal Drugs
- Lofts - This includes items to loft bed – bricks, risers, etc.
- Martial Arts Tools
- Natural-Cut Trees, Branches, or Greens
- Oil Burners
- Paint -Except those allowed for use in art classes
- Pets
- Power Tools
- Satellite Dishes
- Space Heaters -Ceramic, Electric, Kerosene
- Street Signs -University, city, county or state
- Television Brackets for Mounting
- Toaster Ovens/Toasters -Except in apartment-style rooms
- Waterbeds/Mattresses
- Weapons of any kind -Including paint ball guns, stun guns, air/gas pistols
- Wireless Routers/Access

MAIL
The U.S. Postal Service delivers mail (including packages) to each residence hall. Incoming mail to residents must be addressed with the full name of the student as known by the University. Nicknames or names other than those by which an individual is registered as a Temple University student should not be used on any mail in order to avoid delays. Incoming mail to students should be addressed as listed below.
NOTE: Do not include the phrase “Temple University” for mail to the Main Campus, as this will delay mail delivery.

1300 RESIDENCE HALL
Student Name
Room number, North or South
1300 Cecil B. Moore Avenue
Philadelphia, PA 19122

1940 RESIDENCE HALL
Student Name
Room number, East or West
1940 Liacouras Walk
Philadelphia, PA 19122-6400

BEECH INTERNATIONAL VILLAGE COMPLEX
Student Name
Room Number
Beech International Village Complex
1520 Cecil B. Moore
Philadelphia, PA 19121

HARDWICK RESIDENCE HALL
Student Name
Hardwick Hall, Room number
2029 North Broad Street
Philadelphia, PA 19122-1115

JAMES S. WHITE HALL
Student Name
White Hall
Room number and wing
2108-2150 North Broad Street
Philadelphia, PA 19121-1105

JOHNSON RESIDENCE HALL
Student Name
Johnson Hall, Room number
2029 North Broad Street
Philadelphia, PA 19122-1115

MORGAN NORTH RESIDENCE HALL
Student Name
Morgan Hall North, Room number
1601 N. Broad Street
Philadelphia, PA 19122

MORGAN SOUTH RESIDENCE HALL
Student Name
Morgan Hall South, Room number
1603 B. Broad Street
Philadelphia, PA 19122

PEABODY RESIDENCE HALL
Student Name
Room number
2025 North Broad Street
Philadelphia, PA 19122-1115

TEMPLE TOWERS RESIDENCE HALL – EAST TOWER
Student Name
Apartment number – East
1200 Cecil B. Moore Avenue
Philadelphia, PA 19122-6601

TEMPLE TOWERS RESIDENCE HALL – WEST TOWER
Student Name
Apartment number – West
1250 Cecil B. Moore Avenue
Philadelphia, PA 19122-6602
TELEPHONE AND INTERNET SERVICES

All Temple University residence-hall rooms include telephone service and a phone. With Temple’s telephone service, you can
• receive incoming calls,
• make free five-digit, internal campus calls,
• make free local, suburban, and toll-free calls,
• make emergency 911 calls (remember to dial 9-911), and
• use a prepaid calling card to make long-distance and international calls.

Any landline phone will work in the residence halls. Students are permitted to bring their own phone or, if they prefer, to sign one out at move-in to install in their room.

If you have issues or concerns with your telephone services, please contact the Office of Telecommunications cs.temple.edu or 215-204-7722.

For details about how to obtain internet access after moving in, visit cs.temple.edu/connect. This site contains links to topics including
• setting up a wireless or wired connection (including requirements),
• connecting a game console or media device,
• using Print on the Go wireless printing and

If you have issues or concerns with your internet services, please contact Computer Services Help Desk cs.temple.edu or 215-204-8000.

CABLE SERVICES

Every bedroom on campus will have access to one cable box provided by Xfinity. This cable box supports the expanded basic programming package (approximately 100 channels) Temple University offers to its students.

Digital service will provide students the option to sign a separate agreement with Xfinity for additional services. The additional service is outside the standard University Housing License and anyone using these services will be liable for any and all charges incurred. Each apartment is equipped with cable boxes for every cable jack in the apartment. If students are having difficulty with their cable, please call COMCAST at 215-992-2712 and tell them you are part of Temple Bulk Account.

Cable boxes and their remotes are University property and must be left in the room when vacating. Failure to leave the cable box will result in a $100.00 replacement fee for the cable box and $25.00 replacement fee for the remote.

LAUNDRY ROOMS

All undergraduate residence halls are equipped with laundry rooms featuring computerized washers and dryers. The laundry equipment can be paid for using quarters or Diamond Dollars. Washing machines cost $1.50 and dryers cost $1.50 per load.

Get started using Laundry Alert.
Go to www.laundryalert.com and enter this password:

OWLS

The current status of your washer and dryers will be displayed as well as the time remaining on IN USE machines.

To receive notification:

Know the machine number(s) you are using.
1. Choose your room by clicking on it (Example: Peabody, 2nd FL) Another screen will open.
2. Choose the machine(s) you are using.
3. Go to the left side of the screen and click on “Let Me Know” and choose “Email.” Another screen will open.
4. Fill in form. You can receive an email notifying you with the following information:
   • When your washer or dryer cycle is complete
   • When a washer or dryer becomes available

To see which days/times are busiest for a room:
1. Choose room from main screen.
2. Click on “Room Usage” on left side of screen.

IMPORTANT INFORMATION!

These machines require a lot less soap! Use only liquid HE-type detergent! (Liquid Pods are OK) Look for the HE symbol on the package.

Follow manufacturer’s suggestions on correct amount to use. If the detergent is concentrated, you will use even less!

Put detergent pods in the door, not the detergent dispenser.

Do not use powdered detergent. It will cause the washer to malfunction.

The door will lock approximately 30 seconds after the cycle starts and WILL NOT unlock until the cycle completes.
1. RESIDENTIAL CONDUCT BOARD

The conduct board is a group comprised of residents and staff who hear cases involving residential students’ alleged violations of policies and then make appropriate recommendations.

2. RESIDENCE HALL ASSOCIATION

The Residence Hall Association (RHA) guides and promotes interaction within and between residence halls’ Community Councils, provides an open forum for announcements and discussion of aspects of residential life, provides representation to University administration regarding applicable University and administrative policies and enhances leadership opportunities on campus.

3. COMMUNITY COUNCILS

Community Councils work closely with the Residence Hall Association and the Office of University Housing & Residential Life to develop policy, set priorities and plan programs to meet the needs of the residents. Each council provides excellent opportunities for students to strengthen their interpersonal and organizational skills, to find out more about Temple University and its residential facilities, or simply to meet new people.

4. LIVING LEARNING COMMUNITIES PEER MENTOR

Peer Mentors, like Resident Assistants, support students living on-campus. They serve as an academic resource as students transition from high school to college and collaborate with Resident Assistants to create a positive residential experience. These student leaders work directly with our Living Learning Communities program.

5. RESIDENT ASSISTANT POSITION

Resident assistants (RAs) are student leaders who live in the halls among their peers and positively impact their floors/wings through educational and social programming, advising, and everyday interactions. RAs are selected through an application process and series of interviews, which typically occur in the late fall/early spring semesters.

We strongly encourage you to get involved. Not only is participating a great way to meet people and have fun, but it also provides you with opportunities to develop skills in working with others and a chance to affect the residence halls community. A variety of leadership opportunities are available to you as a resident. For more information about any of the following positions, please go to our website and look for Employment opportunities: housing.temple.edu
MAIN CAMPUS DINING SERVICES

LOUIS J. ESPOSITO DINING CENTER
JOHNSON/HARDWICK COMPLEX
This is the largest student restaurant on campus and is an "All-You-Care-To-Eat" restaurant that offers the widest variety of meal choices. Students can select from 13 food and beverage stations designed to provide broad meal variety throughout the semester.

MONDAY - FRIDAY
Breakfast: 7:30 a.m. - 11:00 a.m.
Lunch: 11:00 a.m. - 2:30 p.m.
Dinner: 4:30 p.m. - 8:00 p.m.
Lunch: 11:00 a.m. - 4:30 p.m.
4th Meal: 8:00 p.m. - Midnight

SATURDAY
Breakfast: 10:00 a.m. - 2:30 p.m.
Dinner: 4:30 p.m. - 8:00 p.m.

SUNDAY
Breakfast: 10:00 a.m. - 2:30 p.m.
Dinner: 4:30 p.m. - 8:00 p.m.

VALAIDA S. WALKER FOOD COURT
HOWARD GITTIS STUDENT CENTER
Located in the center of Main Campus, this Dining Court is the main retail food service venue on campus, hosting national and regional chains including Tony Luke’s Cheesesteaks, Stella’s convenience store, and Temple’s very own sit-down diner!

MONDAY - THURSDAY
Breakfast: 7:30 a.m. - 11:00 a.m.
Lunch: 11:00 a.m. - 2:30 p.m.
Dinner: 4:30 p.m. - 8:00 p.m.
Fourth Meal: 8:00 p.m. - 10:00 p.m.

FRIDAY
Breakfast: 7:30 a.m. - 11:00 a.m.
Lunch: 11:00 a.m. - 2:30 p.m.
Dinner: 4:30 p.m. - 8:00 p.m.

SATURDAY AND SUNDAY
Brunch: 11:00 a.m. - 4:30 p.m.
Dinner: 4:30 p.m. - 7:30 p.m.

MORGAN HALL FOOD COURT
Complete with a variety of different eateries and menus, there are a total of 6 different dining concepts, including Tony Luke’s Cheesesteaks, Stella’s convenience store, and Temple’s very own sit-down diner!

MORGAN HALL DINING CENTER
The newest dining hall on Temple’s campus is an “All-You-Care-To-Eat” restaurant featuring everything from Italian cuisine to Mexican cuisine and everything in between.

MONDAY - THURSDAY
Breakfast: 7:30 a.m. - 11:00 a.m.
Lunch: 11:00 a.m. - 4:30 p.m.
Dinner: 4:30 p.m. - 8:00 p.m.
Fourth Meal: 8:00 p.m. - 11:00 p.m.

FRIDAY
Breakfast: 7:30 a.m. - 11:00 a.m.
Lunch: 11:00 a.m. - 4:30 p.m.
Dinner: 4:30 p.m. - 8:00 p.m.

SATURDAY
Lunch: 11:00 a.m. - 4:30 p.m.
Dinner: 4:30 p.m. - 8:00 p.m.

SATURDAY AND SUNDAY
Lunch: 11:00 a.m. - 4:30 p.m.
Dinner: 4:30 p.m. - 7:30 p.m.

COSI - PEARSON/MCGONIGLE HALL
This popular national brand is bringing their fresh ingredients and gourmet flavors to Temple! Check out their signature open-flame stone oven and the delicious morsels that come out of it!

MONDAY - THURSDAY: 8:00 a.m. - 8:00 p.m.
FRIDAY: 8:00 a.m. - 6:00 p.m.
SUNDAY: 2:00 p.m. - 8:00 p.m.

JAZZMAN’S – ALTER HALL
Set the tempo of your day! Jazzman’s Café plugs into the tune of your taste buds with rich coffee and a variety of hot or cold espresso beverages. Match a beverage with our fresh-baked muffins, cookies and pastries; the hottest combo since Miles met Coltrane.

MONDAY - THURSDAY: 7:30 a.m. - 7:00 p.m.
FRIDAY: 7:30 a.m. - 4:00 p.m.

THE CORNER DELI – TUTTLEMAN LEARNING CENTER
Snuggled on the first floor in the back corner, you will find a hidden treasure. With fresh cold cuts and grab-n-go items, it’s the perfect spot to grab a quick sandwich, some soup and something to satisfy your sweet tooth!

MONDAY - FRIDAY: 8:30 a.m. - 4:30 p.m.

SIMPLY TO GO – ANNBERG HALL
Simply To Go is a popular stop for students on the go, providing quality prepackaged foods and a convenient selection of salads, sandwiches, yogurt, fresh fruit cups, vegetarian options, as well as various hot and cold beverages.

MONDAY-FRIDAY: 8:30 a.m. - 4:30 p.m.

THE ARTISTS PALATE – TYLER SCHOOL OF ART
You can find fresh salads, sandwiches, grab-n-go Indian food, as well as sushi. You’ll also find fresh pastries, muffins, and other baked goods.

MONDAY - THURSDAY: 7:30 a.m. - 7:00 p.m.
FRIDAY: 7:30 a.m. - 6:00 p.m.

CAFÉ 613 – ROSEN HILLEN CENTER
Kosher, New York Style Deli features heaping sandwiches, soups, grab-n-go items and the famous pickle bar. Hot dinners served Monday through Thursday with Shabbat dinners served every Friday evening.

MONDAY - THURSDAY: 11:00 a.m. - 7:00 p.m.
FRIDAY: 11:00 a.m. - 1:30 p.m.

STARBUCKS – TECH CENTER
There’s nothing quite like the Starbucks experience. Come in today for your favorite beverage or bakery item!

Starbucks is open 24 hours a day from SUNDAY at 1:00PM until FRIDAY at 6:00PM.
SATURDAY: 11:00 a.m. - 4:00 p.m.

SIMPLY TO GO – SCIENCE, EDUCATION AND RESEARCH CENTER
Simply To Go is a popular stop for students on the go, providing quality prepackaged foods and a convenient selection of salads, sandwiches, yogurt, fresh fruit cups, vegetarian options, as well as various hot and cold beverages.

MONDAY-FRIDAY: 8:30 a.m. - 4:30 p.m.

Hours are subject to change. Additional information can be found at www.tudining.com
PHILADELPHIA RESOURCES

NORTH PHILADELPHIA LOCATIONS

GROCERY STORES
ShopRite 1501 N Broad Street
Pathmark 2900 N Broad St
Superfresh 1051 S Columbus Blvd # 70
Trader Joe's 2121 Market St
Whole Foods 2001 Pennsylvania Ave, Philadelphia, PA

BANKS
PNC Bank 1908 Liacouras Walk
PNC Bank ATM Johnson and Hardwick Residence Hall Lobby
PNC Bank ATM 1300 Residence Hall Lobby
Philadelphia Credit Union
Bank of America

POST OFFICE
UPS Store Howard Gittis Student Center

HOSPITALS
Temple University Hospital 3401 N Broad St
St. Joseph’s Hospital 1600 West Girard Avenue
Episcopal Hospital 100 E Lehigh Ave

SEPTA (Southeastern Pennsylvania Transportation Authority)
Most of Philadelphia can be easily accessed via public transportation, specifically SEPTA bus, subway, trolley or regional rail. Tokens can be purchased at the Cecil B. Moore train station or at 7-Eleven (located at Liacouras Walk next to Saxby’s and PNC Bank and at 15th Street and Cecil B. Moore Avenue). Check out www.septa.org for information.