UNIVERSITY HOUSING AND RESIDENTIAL LIFE

UNDERGRADUATE RIGHTS, RESPONSIBILITIES & RESOURCE GUIDE

2014-2015

TEMPLE MADE
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Welcome to Temple University’s residence halls! The residence halls are a vibrant and exciting part of campus life here at Temple. The diversity of our staff and student body provides opportunities for your personal growth while at Temple.

Additionally, I hope that you will take advantage of the many leadership opportunities such as the Residence Hall Community Council and the Residence Hall Association. These organizations are excellent ways for you to develop and apply leadership skills and to create a positive and productive community within in your residence hall.

Finally, please take advantage and utilize the exceptionally talented and dedicated team of individuals that are here to help you navigate your residential experience. Do not hesitate to contact any of the staff for support and assistance. I wish you all the best as you experience living on campus at Temple University!

Sincerely,

Kevin W. Williams
Director, Residential Life
Welcome to Temple University’s residence halls. It is our pleasure to have you as a member of our residential community. The residence halls are a vibrant and exciting part of campus life here at Temple. The diversity of our staff and student body provides opportunities for your personal growth while at Temple.

Through partnership with the university community, we provide opportunities for students to be academically successful, to explore who they are and want to be as a person, to be engaged and involved in our communities, to be inclusive of one another and most importantly, to be safe and secure in their surroundings.

MEET OUR STAFF

All areas of Residential Life report to the Director of Residential Life. The following summaries describe staff positions that are here to assist and educate residential students:

DIRECTOR OF RESIDENTIAL LIFE
The Director is responsible for the overall management of the residential life program within University Housing & Residential Life. The Director also oversees the development and management of residence hall policies, procedures, and student behavior.

ASSOCIATE DIRECTORS OF RESIDENTIAL LIFE
Associate Directors provide comprehensive management of the overall Residential Life program, specifically in the areas of hiring, training, operations, academic initiatives and community development. Associate Directors supervise full-time, central office and residence hall administrative staff.

ASSISTANT DIRECTORS OF RESIDENTIAL LIFE
Assistant Directors provide management of the Residential Life programs within specific residence halls and functional areas including, training, operations, leadership, community development, and student behavior. Assistant Directors supervise full time residence hall administrative as well as student staff who are assigned to their area of responsibility.

COORDINATOR OF RESIDENTIAL LIFE
Coordinator of Residential Life for Student Behavior assists in all aspects of student behavior for residential students, i.e., residential student conduct processes, crisis management, staff training and development and any other student behavioral need.
RESIDENT DIRECTORS
Resident Directors (RD) are full-time, live-in professional staff member overseeing a residence hall, ranging from 150 to 800 students. RDs supervise graduate and undergraduate students, and/or full-time administrative staff to create safe, caring, and inclusive learning centered communities. RD Office Hours are Mondays–Fridays 10am-4pm in each hall.

FRONT DESK MANAGERS
Front Desk Managers (FDMs) are full-time, live-off professional staff members who work in residence halls during the weekdays. FDMs are responsible for overseeing the day-to-day operations of residential front offices, not limited to lockouts, mail delivery, and general assistance.

RESIDENT COORDINATORS
Resident Coordinators (RCs) live with students in many of the residence halls. The primary responsibility of the RC is to assist with supervision of student staff, programming, and advise Community Council. RCs are graduate students who are trained to assist residents and who report to a full-time professional staff member (Resident Director).

RESIDENT ASSISTANTS
Resident Assistants (RAs) are trained upper class or graduate students who live in the residential community. RAs work to create a positive environment in three ways: (1) by fostering a sense of community within each hall; (2) by providing assistance to students; and (3) by working with students and staff to ensure the smooth operation of the residence halls. RAs report to a Resident Director or Resident Coordinator.

FRONT OFFICE OPERATIONS
On weekdays, many residence hall front offices are staffed by Front Desk Managers or office assistants. The primary purpose of the front office is to serve as a resource for students, not limited to assisting with mail packages, lockouts, general questions, etc.... Front Office Hours are Mondays – Fridays 8:00am – 7:00pm and Saturdays 10:00am-2:00pm.

SECURITY DESK OPERATIONS
All residence halls are staffed with Security Officers (SO) 24 hours a day, 7 days a week during the academic year when classes are in session. The SOs monitors all individuals entering and exiting the halls. SOs have the right to detain individuals for the purpose of inspecting items that students and/or guests attempt to bring into or remove from the residence halls. All residents MUST present their Temple University ID to the SOs when entering the halls and must register any guests in accordance with the resident and guest admittance procedures.
RESIDENCE HALL COMMUNITY
Your behaviors and actions have a ripple effect on those that live with and around you. An integral part of community living is learning to resolve concerns in an appropriate and effective manner. It is about being inclusive of one another while engaging in healthy and positive dialogues. This is a valuable skill that a student will rely on throughout life. Many residents experience conflict from time to time; both among the floor/wing and with roommates. Every resident is urged to complete a Roommate/Apartment Agreement within the first weeks of living together. This will help communicate expectations and needs early on and can be referred to throughout the year.

1. **ROOMMATES NEED TO TALK TO ONE ANOTHER.**
   Roommates do not have to be best friends, but they do need to learn how to communicate with one another.

2. **RESPECT ONE ANOTHER’S PERSPECTIVE.**
   Most students who are coming to Temple have never had to share a room – or at least they have not shared a room recently... and now these same people will be roommates. DISAGREEMENTS WILL OCCUR, but it is how we respond that makes all the difference.
   - a. Discuss the issue when both parties are calm
   - b. Try and resolve the problem first BEFORE involving others.
     This means TALK to your roommate(s) first.
   - c. Avoid using social media as a means to communicate any existing issues to one another.

3. **STILL UNABLE TO REACH AN AGREEMENT?**
   Utilize your Resident Assistant (RA) when you feel you are unable to resolve your concern. It may be necessary for the Resident Director (RD) or Resident Coordinator (RC) to become involved. In these cases, a decision will be made as to whether a compromise is possible or if a room change is necessary. If it is determined that a room change is necessary, each party will be asked to consider moving to a new location. If neither party is willing to voluntarily relocate, the Office of University Housing & Residential Life reserves the right to move involved residents to a separate and new assignment.

   The University reserves the right to relocate or remove an individual from the residence and/or dining halls pending a hearing on Student Conduct Code charges when, in its sole discretion, the University deems it appropriate to do so. A student removed from university housing temporarily or permanently through disciplinary action will be responsible for all housing and meal plan fees for the full occupancy period.
Important aspects of attending the university as a student are having respect for the rights of others in the community, conducting one’s self in a manner that is compatible with the university’s mission and taking responsibility for one’s actions. Responsibility for the enforcement of the rules of the university rests with all the members of the Temple community. University rules should serve as a guide for high personal standards.

UNIVERSITY HOUSING & RESIDENTIAL LIFE’S UNDERGRADUATE COMMUNITY LIVING STANDARDS

The following conduct is prohibited in the residence halls and any University sponsored housing site and constitutes a violation of Section 13 of the Student Conduct Code: http://policies.temple.edu/getdoc.asp?policy_no=03.70.12.

13. Violation of any University policy, rule or regulation published in hard copy or available electronically on the University website:

a. Violation of the Guest Policy (as described in the below section).
b. Failing to follow appropriate University Housing guest sign-in/sign-out procedures.
c. Failing to accompany your guests in University Housing at all times.
d. Enabling a guest to stay in a specific residence hall for more than three nights in a seven day period.
e. Signing any person into University Housing who has been banned from University Housing or the University.
f. Failing to make a guest of University Housing aware of the rules and regulations of the University. The resident is responsible for all of their guest’s actions.
g. Intentional interference with the rights, safety, reasonable comfort and convenience of one’s roommate(s) or other students.
h. The intentional violation of the roommate/suitmate apartment agreement.
i. Engaging in behavior that violates quiet hours and/or courtesy hours; is disruptive and is likely to disturb other neighbors and community. Such behavior includes but is not limited to loud music/entertainment.

ii. COURTESY HOURS IN UNIVERSITY HOUSING ARE DEFINED AS:

« Hours outside the stated quiet hours’ policy. Students are expected to be respectful of the community in regards to noise at all times.

ii. QUIET HOURS IN UNIVERSITY HOUSING ARE DEFINED AS:

« Sunday through Thursday: 10:00 P.M. to 10:00 A.M.
« Friday and Saturday: 12:00 Midnight to 12:00 Noon.

j. Use, possession, manufacture and/or distribution of alcoholic beverages, or public intoxication in Undergraduate Residence Hall.
k. Being present where any alcohol violation is occurring in University Housing, including possession of any empty containers.
l. Being present where any drug policy violation is occurring in University Housing, including possession of drug paraphernalia.

i. Paraphernalia includes but is not limited to: Bongs, pipes, scales, baggies, stems, hookahs, water pipes, grinders, or any items modified or adapted so they can be used to consume drugs.

ii. Where the odor of marijuana is present, a student may be charged with a violation of this section.

m. Smoking and/or the use of tobacco products inside residence hall and within 25 feet of entrance and exit to facilities. Tobacco products include, but are not limited to: cigarettes, electronic-cigarettes, cigars, water pipes, pipes, hookahs, and any other combustable or non-combustable tobacco products.
n. Setting a fire, tampering with fire safety equipment, and/or causing false fire alarms. Possession of candles, incense, aroma-therapy, oil-burners, hookahs, and electronic cigarettes.

o. Possessing pets of any kind within University Housing, except authorized guide dogs and other service animals.

p. Bringing any personal bed into University without written approval of authorized UH&RL staff. Beds may not be lofted.

q. Storing or locking bicycles in any public area within University Housing. Bicycles will be allowed only in areas designated for them or in student rooms, but then only with the permission of the resident’s roommate(s). Further, bicycles cannot block any egress (i.e. doors or windows).

r. Relocation or making unauthorized use of University furnishings. This includes, but is not limited to, moving furniture from public areas to individual rooms, removing University furniture from a room or hall, moving University property onto balconies, and using furniture and fixtures in a manner for which they are not intended. Moving and consolidating bedroom furniture in a unit into one bedroom.

s. Applying paint, fixtures, or adhesive-backed items to any surface in University Housing.

t. Personal refridgerators larger than 3.6 cubic feet are not allowed. Personal appliances such as irons, coffee makers, etc. are permitted, if they have an automatic shut-off feature. Using or possessing any type of oven (microwave, toaster, convection, etc.) in non-apartment residences (traditional room-style or suites) is not allowed. Microwave/micro-fridge units are the only type permitted in non-apartment residences. Using or possessing high wattage electrical appliances in University Housing without the written approval of authorized UH&RL staff is not allowed.

u. Using or possessing barbecues or gas grills in University Housing is prohibited. For fire and health safety reasons, items that may be used to heat or cook food or beverages such as toasters, toaster ovens, hot plates, non-University sponsored microfridges, and electrical skillets are prohibited outside of kitchen areas.

v. Opening or removing any security or regular screen, or using any window or balcony as a means of entrance to or exit from a University Housing building, except in an emergency.

w. Playing sports including the use of water guns or water balloons anywhere within University Housing.

x. Subletting, selling or sharing University space or selling or sharing University meal plan privileges.

y. Relocating to another assignment within University Housing without the written approval from UH&RL staff member is prohibited and may result in disciplinary action, including removal for University Housing. The following actions are not allowed:
  
  i. Converting living room space into a bedroom.
  ii. Changing bedroom assignments within the apartment(suite), without the approval of authorized UH&RL staff.

z. Using University Housing for commercial enterprise or personal gain except under those conditions outlines in the Rights, Responsibility, and Resource Guide.

aa. Failing to vacate University Housing:
  i. Within 24 hours of the resident’s last final examination of the academic semester, or by the beginning date and time or each scheduled vacation/academic recess period, whichever comes first.
  ii. Within 24 hours (unless the University stipulates a different time period for the student’s removal/dismissal from Temple University or UH&RL).
  iii. During emergency evacuation and/or when an alarm system is activated.

bb. Contracting with any vendor to provide service to individual student units within University Housing.

You should be aware that if you are found responsible for ANY violation(s) you are subject to the FULL RANGE OF SANCTIONS found in the Student Conduct Code, which includes REMOVAL from the residence halls and any University sponsored housing site. Anyone removed from the facilitates remains liable for all housing and/or meal plan fees and is not eligible for any refunds for the full occupancy period of the Housing License. The Student Conduct Code can be found online at the web site below.

http://policies.temple.edu/getdoc.asp?policy_no=03.70.12
SAFETY AND SECURITY

CAMPUS SAFETY SERVICES

Our Campus Police Division has a staff of over 120 state-certified, professional law enforcement officers. Each has graduated from an accredited police academy. Police officers patrol the campus by foot, bicycle, and various vehicles 24 hours a day, 7 days a week, and Security Officers work in the residential facilities as well as various buildings throughout campus.

SAFETY TIPS

« Always keep your door locked.
« Never lend your key to anyone.
« Report suspicious or unfamiliar people in the hallways, lounges or restrooms to Campus Safety, the SO, or any residential life staff member.
« Secure your room, suite or apartment when leaving campus for vacation or an extended period of time.
« Let your roommate and your RA know when you plan to be away from school for more than just a weekend.

BEING AWARE OF YOUR SURROUNDINGS IS THE KEY TO BEING SAFE!

« Utilize campus resources – the Temple University OwLoop shuttle bus runs every evening from 5:30pm – 6:00 am, and covers the boundaries of Main Campus.
« Use the main and well-lit pathways when traveling at night.
« Use the buddy-system rather than walking alone.
« Do not venture off campus into unfamiliar neighborhoods.
« Always follow your instincts.
« Do not UNDER ANY CIRCUMSTANCES lend your Owl Card to anyone or leave it unattended
« If your Owl Card is lost or stolen, report it to the Diamond Dollars office at 215-204-3140 during regular hours Monday – Friday, 8:30 am – 5:00 pm.
« If your Owl Card is lost or stolen after hours, students should deactivate card online through their TUPortal and click on the Diamond Dollars link.
« A $20 replacement fee will be charged regardless of whether or not your card was lost or stolen. Once a replacement card has been printed, the initial card will be invalid, even if it is found.

MEDICAL AMNESTY

The University strongly encourages students to call Campus Safety Services for medical assistance for themselves or for other individuals who are dangerously under the influence of drugs or alcohol. No student seeking medical treatment for the effects of drug or alcohol use will be subject to university discipline for violating the Student Code.

This medical amnesty will be granted to both the intoxicated student and to the student seeking medical assistance for the intoxicated student; however, the intoxicated student will be required to participate in the University’s Drug and Alcohol Education Program in order to receive medical amnesty. (See Student Conduct Code page 9 for more information)
For the safety and protection of everyone, residence halls are closed to the general public. Residence halls are only open to the residents assigned to each hall, University officials, and authorized guests. Each resident is permitted no more than three guests at a time from 8:00 am to Midnight and one overnight guest at a time from Midnight to 8:00 am within their space; this includes resident’s rooms, suites, and apartments. Minor guests are not allowed overnight in the residence halls from Midnight to 8:00 am. A minor guest is any person, under the age of 18, who is not currently enrolled as a Temple University student.

1. GUEST PRIVILEGE

   « Residents must register with their Resident Assistant (RA) to obtain their guest card.
   « Residents may have no more than three guests at one time from 8:00 am to Midnight.
   « Subject to applicable laws and/or ordinances, residents may have one overnight guest at a time for a period of time not to exceed two consecutive nights and not more than three nights in a seven-day period on a rolling calendar basis. “Overnight guest” is defined as any guest signed in or visiting after the hours of Midnight to 8:00 am.
   « Minor guests are not allowed overnight in the residence halls from Midnight to 8:00 am. A minor guest is any person, under the age of 18, who is not currently enrolled as a Temple University student.

2. SIGN IN/SIGN OUT PROCEDURES

   « The resident host must meet their guest with their Owl Card and guest card at the security desk to sign them into their residence hall.
   « Guests must present a VALID picture identification (i.e., driver’s license, military ID, Owl Card) to be held by the security officer (SO) until their host signs them out. Guests will not be signed in without proper ID.
   « Minor guest are required to complete minor guest registration card, which will be held by the SO at the security desk.
   « All minor guests must checkout by Midnight.
   « Guests are expected to follow all University policies, procedures, and the student conduct code. Both guests and their host will be held responsible for violations of University policy, procedures, and student conduct code through disciplinary action. This includes not exceeding the appropriate number of guests permitted in resident halls during specified hours:
     • Three guests at one time per resident from 8:00 am to Midnight
     • One overnight guest at one time per resident from Midnight to 8:00 am
     • Residents should never sign in an individual with whom they are unfamiliar

3. GUEST CARD

   « A resident’s guest card cannot be loaned or given to any other resident. Misuse of this card will result in disciplinary action. If a resident loses their guest card, they may receive a new card at the front desk of their residence hall; replacement cards cost $20.
TU READY

Temple University has multiple ways to communicate critical information in the event of an incident: TU Siren, TU Alerts, and TU Advisories. Each method is designed for a specific need. TU Alert is used to communicate information regarding an incident that occurs on campus that is deemed an emergency requiring immediate action on the part of students and staff. This notification is a text message to registered cell phones and an e-mail sent to all Temple accounts. Members of the Temple community who wish to have an emergency notification sent directly to their cell phone or landline must register their emergency information.

TO REGISTER FOR TU-ALERT, COMPLETE THE FOLLOWING:

1. Log in to TUportal
2. Click Self-Service Banner on the left-hand side under TU Applications
3. Click Personal Information
4. Select Update Addresses and Phones in the menu
5. Verify there is a Permanent Address type (PR) or add one if there is not by using the form that is accessible at the bottom of the page.
6. Under Permanent, click Current link
7. There will be five options for phone numbers. Verify that you wish to receive TU Alert notifications on the numbers listed a Cell-Personal Phone Type – or add a new number if you wish.

To learn more about Emergency Preparedness, please visit the TU Ready site: (www.temple.edu/tuready).
Residential Life staff are available during evenings and weekends to ensure the effective operation of residence halls and respond to student needs. The names and phone numbers of the building on call staff are posted in the main lobby of each hall or in designated areas.

**RESIDENT ASSISTANT ON-CALL**

Resident Assistants are on-call in all campus residence halls from 6:00pm – 8:00am Monday - Friday and on a 24-hour basis on the weekends. While on call, Resident Assistants perform many functions, such as disseminating information to students, interpreting and upholding University policies, and assisting with emergency situations.

**RESIDENT DIRECTOR ON-CALL**

A Resident Director On-Call (RDOC) is on-call for campus residence halls 24 hours a day, 7 days a week. While on call, the RDOC performs many functions such as assisting Resident Assistants and Campus Safety with emergency situations, supervising the resolution of any serious problems or emergencies and if necessary contacting a supervisor for additional assistance, assisting with hospital transports, and following up about the status of the situation.
Students residing in Temple University residential halls who need repairs in their units or need assistance with cable should go on-line to the Maintenance Direct system: www.myschoolbuilding.com to submit maintenance concerns. The login information is the following:  
- Account Number: 832806354  
- Password “owls”  

Click “Submit Organization.” Students should enter their full name, the room/unit number and building name, their phone number, the date and time of their request, and a detailed description of the problem. Be sure to complete all of the above information; missing information may delay repairs.

**CHECK-IN AND ROOM CONDITION REPORT (RCR)**

As part of the move-in/check-in procedure, each student will be required to check the condition of their room against a Room Condition Report (RCR). An RCR is a record of the inventory and condition of the room, suite or apartment. Any discrepancies that a student finds between the RCR and the actual condition and inventory of the room, suite or apartment should be brought to the attention of the Resident Assistant before the student signs the form. A copy is available upon request, and the original is kept on file with University Housing and Residential Life (UH&RL). Residents should be aware that they will be charged for any damage done to their furniture or room (including floor, walls, doors, etc.).

**CHECK-OUT AND ROOM CONDITION REPORT (RCR)**

Starting in late April, check-out information will be provided to students via e-mail, bulletin boards and on the University Housing and Residential Life website. Please note and follow the check-out information and guidelines that are provided to you. In general, each resident will need to do the following when checking out:

- Clean the room, suite or apartment and remove all of their belongings.
- Complete check-out procedures and move out by the designated closing date and time. Residents should take all personal belongings home, as they will not be able to gain entrance to the halls after the closing date and time.
- After all residents have vacated, staff will perform a final inspection of the rooms and common areas of the residence halls.

**KEYS AND CARDS**

Room keys or key cards are issued to assist in resident safety and the security of a resident’s possessions. Residents are responsible for the replacement costs of all lost or stolen keys, key cards, and guest cards issued to them. Residents can report all lost and stolen keys, key cards, and guest cards at the front desk of their residence hall.

**DAMAGE ASSESSMENT**

- The cost of damage to common areas and other portions of the building will be divided among the floor or residence hall occupants when the individuals who caused the damages are not identified. All damage appeals must be submitted within 15 calendar days of the date that the bill. Students will receive an e-mail at the end of the semester letting them know about any damage billing that they are responsible for.

- Residents will be held responsible for the cost of damage repairs in common areas of the specified living area when individual billing is not appropriate or possible. Decisions as to whether damages are billed to an individual or all residents in a specified area (i.e., room, suite, apartment, floor, or building) or to all residents in the facility are made by the University.

- University Housing and Residential Life will notify students in writing of damage, repair or replacement costs and will assess all costs of repair or replacement directly to a student’s University account.
**Renter's Insurance**

The University assumes no responsibility for loss or damage to personal property, including theft. It is strongly recommended and encouraged that the student contacts an insurance agent concerning possible protection against such losses or obtain coverage under a family homeowner’s policy. Additional information can be found on our website: housing.temple.edu.

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**Starting Prices for Common Damage Billings**

*All prices and ranges are approximate and are subject to change.*

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RESIDENCE HALL AMENITIES

Each residence hall is equipped with a bed, desk, desk chair and dresser/wardrobe/closet. Students may bring additional furnishings that are in compliance with University Housing and Residential Life policies, but none of the provided furniture can be removed for the space. Below is a general overview of items that are prohibited in a residence hall room/community. This is not an all-inclusive list; if you are unsure about an item, please contact University Housing & Residential Life.

DO NOT BRING

• Air conditioners
• Alcohol
• Alcoholic Containers
• Ammunition
• Beds (Personal)
• Candles/Incense
• Coffee Mug Warmers
• Ceiling Fans/Track Lights
• Coffee Machines (unless automatic shutoff)
• Cooking appliances (w/ heating elements)
• Contact/Wallpaper
• Dartboards
• Drug/Drug Paraphernalia
• Deep Fat Fryers
• Electric Blankets/Electric Mattress Pad Covers
• Electronic cigarette
• Expensive Jewelry
• Explosives/Fireworks
• Fog/Smoke Machines
• Glow-in-the-Dark Stars/Stickers
• Grills (any size)
• Halogen Lamps
• Hookah/Pipes/Torches
• Hot Oil Popcorn Poppers
• Hotplates
• Knives
• Illegal Drugs
• Lofts (this includes items to loft bed – bricks, risers, etc.)
• Martial Arts Tools
• Natural-Cut Trees, Branches, or Greens
• Oil Burners
• Paint (except those allowed for use in art classes)
• Pets
• Power Tools
• Satellite Dishes
• Space Heaters (Ceramic, Electric, Kerosene)
• Street Signs (University, city, county or state)
• Television Brackets for Mounting
• Toaster Ovens/Toasters (except in apartment-style rooms)
• Waterbeds/Mattresses
• Weapons of any kind (including paint ball guns, stun guns, air/gas pistols)
• Wireless Routers/Access
The U.S. Postal Service delivers mail (including packages) to each residence hall. Incoming mail to residents must be addressed with the full name of the student as known by the University. Nicknames or names other than those by which an individual is registered as a Temple University student should not be used on any mail in order to avoid delays. Incoming mail to students should be addressed as listed below.

Note: Do not include the phrase “Temple University” for mail to the Main Campus, as this will delay mail delivery.

1300 RESIDENCE HALL
Student Name
Room number, North or South
1300 Cecil B. Moore Avenue
Philadelphia, PA 19122

MORGAN NORTH RESIDENCE HALL
Student Name
Morgan Hall North, Room number
1601 N. Broad Street
Philadelphia, PA 19122

1940 RESIDENCE HALL
Student Name
Room number, East or West
1940 Liacouras Walk
Philadelphia, PA 19122-6400

MORGAN SOUTH RESIDENCE HALL
Student Name
Morgan Hall South, Room number
1603 B. Broad Street
Philadelphia, PA 19122

ELMIRA JEFFRIES RESIDENCE HALL
Student Name
1500 North 15th Street
Philadelphia, PA 19121-4301

PEABODY RESIDENCE HALL
Student Name
Room number
2025 North Broad Street
Philadelphia, PA 19122-1115

HARDWICK RESIDENCE HALL
Student Name
Hardwick Hall, Room number
2029 North Broad Street
Philadelphia, PA 19122-1115

TEMPLE TOWERS RESIDENCE HALL–EAST
Student Name
Apartment number – East
1200 Cecil B. Moore Avenue
Philadelphia, PA 19122-2603

JAMES S. WHITE HALL
Student Name
White Hall
Room number and wing
2108-2150 North Broad Street
Philadelphia, PA 19121-1105

TEMPLE TOWERS RESIDENCE HALL–WEST
Student Name
Apartment number – West
1250 Cecil B. Moore Avenue
Philadelphia, PA 19122-2602

JOHNSON RESIDENCE HALL
Student Name
Johnson Hall, Room number
2029 North Broad Street
Philadelphia, PA 19122-1115
RESIDENCE HALL AMENITIES

TELEPHONE AND INTERNET SERVICES

Every bedroom on campus has one telephone and internet jack for each resident. Telephones are University property and must be left in the room when vacating. Failure to leave the University phone will result in a $25.00 fine.

Using the University telephone service, students are able to do the following:
• Receive incoming calls
• Make free five-digit internal campus calls
• Make emergency 911 calls
• A prepaid calling card is needed to make local, toll-free, suburban, long-distance, and international calls

To obtain Internet access, students are able to do the following:
• Connect your new computer to the network jack closest to your assigned bed
• Log onto: https://getconnected.temple.edu
• Follow the directions for registration

If you have issues or concerns with your telephone or internet services, please contact computerservices.temple.edu.

CABLE SERVICES

Every bedroom on campus will have access to one cable box provided by Xfinity. This cable box supports the expanded basic programming package (approximately 100 channels) Temple University offers to its students. Digital service will provide students the option to sign a separate agreement with Xfinity for additional services. The additional service is outside the standard University Housing License and anyone using these services will be liable for any and all charges incurred. Each apartment is equipped with cable boxes for every cable jack in the apartment. If students are having difficulty with their cable, please call COMCAST at 215-992-2712 and tell them you are part of Temple Bulk Account.

Cable boxes and their remotes are University property and must be left in the room when vacating. Failure to leave the cable box will result in a $100.00 replacement fee for the cable box and $25.00 replacement fee for the remote.

VOICEMAIL

Voicemail is provided to all residential students. To obtain voicemail:
• Log onto: https://getconnected.temple.edu
• Click on the box indicating voicemail is desired
• You will receive a confirmation e-mail acknowledging your request. This confirmation message includes instructions on how to initialize your voicemail as well as a temporary password.

LAUNDRY ROOMS

All undergraduate residence halls are equipped with laundry rooms featuring computerized washers and dryers. The laundry equipment can be paid for using quarters or Diamond Dollars. Washing machines cost $1.50 and dryers cost $1.50...
RESIDENCE HALL LEADERSHIP OPPORTUNITIES

We strongly encourage you to get involved. Not only is participating a great way to meet people and have fun, but it also provides you with opportunities to develop skills in working with others and a chance to affect the residence halls community. A variety of leadership opportunities are available to you as a resident. For more information about any of the following positions, please go to our website and look for Employment opportunities: www.housing.temple.edu

RESIDENTIAL CONDUCT BOARD
The conduct board is a group comprised of residents and staff who hear cases involving residential students’ alleged violations of policies and then make appropriate recommendations.

RESIDENCE HALL ASSOCIATION
The Residence Hall Association (RHA) guides and promotes interaction within and between residence halls’ Community Councils, provides an open forum for announcements and discussion of aspects of residential life, provides representation to University administration regarding applicable University and administrative policies, and enhances leadership opportunities on campus.

COMMUNITY COUNCILS
Community Council works closely with the Residence Hall Association and the Office of University Housing & Residential Life to develop policy, set priorities, and plan programs to meet the needs of the residents. Each council provides excellent opportunities for students to strengthen their interpersonal and organizational skills, to find out more about Temple University and its residential facilities, or simply to meet new people.

LIVING LEARNING COMMUNITIES PEER MENTOR POSITION
Peer Mentors, like Resident Assistants, support students living on-campus. They serve as an academic resource as students transition from high school to college and collaborate with Resident Assistants to create a positive residential experience. These student leaders work directly with our Living Learning Communities program.

RESIDENT ASSISTANT POSITION
Resident Assistants (RAs) are student leaders who live in the halls among their peers and positively impact their floors/wings through educational and social programming, advising, and everyday interactions. RAs are selected through an application process and series of interviews, which typically occur in the late fall/early spring semesters.
LOUIS J. ESPOSITO DINING CENTER - JOHNSON/HARDWICK
This is the largest student restaurant on campus and is an “All You Care to Eat” restaurant that offers the widest variety of meal choices. Students can select from 13 food and beverage stations designed to provide broad meal variety throughout the semester.

Monday - Friday
• Breakfast: 7:30 a.m. - 11:00 a.m.
• Lunch: 11:00 a.m. - 4:30 p.m.
• Dinner: 4:30 p.m. - 8:00 p.m.
• 4th Meal - (M-TH): 8:00 p.m. - Midnight
Saturday
• Brunch: 10:00 a.m. - 2:30 p.m.
• Dinner: 4:30 p.m. - 8:00 p.m.
Sunday
• Brunch: 10:00 a.m. - 2:30 p.m
• Dinner: 4:30 p.m. - 8:00 p.m.
• 4th Meal: 8:00 p.m. - Midnight

VALAIDA S. WALKER FOOD COURT - HOWARD GITTIS STUDENT CENTER
Located in the center of Main Campus, this Dining Court is the main retail food service venue on campus, hosting national brands such as Einstein Bagels, Burger King and Auntie Anne’s to name a few.

Monday - Friday
• Breakfast: 7:30 a.m. - 11:00 a.m.
• Lunch: 11:00 a.m. - 4:30 p.m.
• Late Lunch: 2:30 p.m. - 4:30 p.m.
• Dinner: 4:30 p.m. - 8:00 p.m.
• Fourth Meal: 8:00 p.m. - 10:00 p.m.
Saturday
• Brunch: 11:00 a.m. - 4:00 p.m.
Sunday
• Brunch: 12:00 p.m. - 4:30 p.m.
• Dinner: 4:30 p.m. - 7:30 p.m.

THE ARTIST’S PALATE - TYLER SCHOOL OF ART
You can find fresh salads, sandwiches, Indian food, and sushi. You’ll also find fresh pastries, muffins, and other baked goods.

Monday - Friday: 8:00 a.m. - 6:00 p.m.

MORGAN HALL FOOD COURT
The brand new residence halls at Broad and Cecil B. Moore features a two-floor food court, complete with a variety of different eateries and menus. There are a total of 12 different dining concepts, including Tony Luke’s Cheesesteaks, Auntie Anne’s Pretzels, and Temple’s very own sit-down diner!

Monday - Thursday
• Breakfast: 7:30 a.m. - 11:00 a.m.
• Lunch: 11:00 a.m. - 4:30 p.m.
• Late Lunch: 2:30 p.m. - 4:30 p.m.
• Dinner: 4:30 p.m. - 8:00 p.m.
• Fourth Meal: 8:00 p.m. - 10:00 p.m.
Friday
• Breakfast: 7:30 a.m. - 11:00 a.m.
• Lunch: 11:00 a.m. - 4:30 p.m.
• Late Lunch: 2:30 p.m. - 4:30 p.m.
• Dinner: 4:30 p.m. - 8:00 p.m.
Saturday and Sunday
• Brunch: 11:00 a.m. - 4:30 p.m.
• Dinner: 4:30 p.m. - 7:30 p.m.

JAZZMAN’S - ALTER HALL
Set the tempo of your day! Jazzman’s Café plugs into the tune of your taste buds with rich coffees and a variety of hot or cold espresso beverages. Match a beverage with our fresh-baked muffins, cookies and pastries; the hottest combo since Miles met Coltrane.

Monday - Thursday: 8:00 a.m. - 7:00 p.m.
Friday: 8:00 a.m. - 4:00 p.m.

STARBUCKS - TECH CENTER
There’s nothing quite like the Starbuck’s experience. Come in today for your favorite beverage or bakery item. Starbucks is open 24 hours a day!

Sunday: opens at 1:00 pm
Monday - Thursday: 24 hours
Friday: closes at 6:00 pm
Saturday: 11:00 am - 5:00 pm
COSI - PEARSON/MCGONIGLE HALL
This popular national brand is bringing their fresh ingredients and gourmet flavors to Temple! Check out their signature open-flame stone oven and the delicious morsels that come out of it!

**Monday - Thursday:** 8:00 a.m. - 8:00 p.m.
**Friday:** 8:00 a.m. - 6:00 p.m.
**Sunday:** 11:00 a.m. - 4:00 p.m.

LUCKY CUP CAFES
Lucky Cup is at five locations across the Temple main campus. Seattle’s Best Cappuccino and freshly brewed coffees are complemented by hearty pastries including our signature Lucky Cupcake. Crisp salads, hearty sandwiches and pastries are also featured to make Lucky Cup a perfect stop for a relaxed meal or grab a quick snack for busy people who need to recharge.

Annenberg Hall
**Monday - Friday:** 8:00 a.m. - 5:00 p.m.

CAFE 613 - ROSEN HILLEL CENTER
Kosher, New York Style Deli features heaping sandwiches, soups, grab-n-go items and the famous pickle bar. Hot dinners served Monday through Thursday with Shabbat dinners served every Friday evening.

**Monday - Thursday:** 11:00 a.m. - 7:00 p.m.
**Friday:** 11:00 a.m. - 1:30 p.m.

*Hours are subject to change. Additional information can be found at [www.tudining.com]*
PHILADELPHIA RESOURCES

GROCERY STORES

ShopRite 1501 N Broad Street
Pathmark 2900 N Broad St
Superfresh 1851 S Columbus Blvd # 70
Trader Joe’s 2121 Market St
Whole Foods 2001 Pennsylvania Ave, Philadelphia, PA

BANKS

PNC Bank 1908 Liacouras Walk
Philadelphia Credit Union Howard Gittis Student Center
Bank of America Broad S. and Cecil B. More St.

POST OFFICE

UPS Store Howard Gittis Student Center

HOSPITALS

Temple University Hospital 3401 N Broad St
St. Joseph’s Hospital 1600 West Girard Avenue
Episcopal Hospital 100 E Lehigh Ave

SEPTA (SOUTHEASTERN PENNSYLVANIA TRANSPORTATION AUTHORITY)

Most of Philadelphia can be easily accessed via public transportation, specifically SEPTA bus, subway, trolley or regional rail. Tokens can be purchased at the Cecil B. Moore train station or at the 7-Eleven (located at Liacouras Walk next to Saxby’s and PNC Bank). Check out www.septa.org for more information.